

2010

202nd Annual Report 2010 Town of Orono Maine

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202nd
Annual Report



2010

Town of Orono,
Maine

Regularly Scheduled Orono Meeting Dates

- | | |
|-------------------------|---|
| Town Council Meetings | - Second Monday of each month, 7:00 p.m. |
| Planning Board Meetings | - Third Wednesday of each month, as needed, 7:00 p.m. |



Two Hundred Second

Annual Report
of the
Municipal Officers
Town of Orono, Maine

For the year ending June 30, 2010

TOWN OF ORONO, MAINE

Government:	Incorporated: March 12, 1806 Council/Manager Charter: 1969
Population:	10,158 (2009 est. by U. S. Census)
Land Area:	Approximately 20 square miles
Industries:	Byer Manufacturing Co., Lane Construction, Shaw & Tenney, Bank of America, Sensor Research and Development and Microdyne
Schools:	Asa C. Adams Elementary, Orono Middle, Orono Senior High, University of Maine
Banks:	Bank of America, Bangor Savings, People's United, University Credit Union
Libraries:	Orono Public Library, Raymond H. Fogler Library (University of Maine)
Recreation:	Nadeau-Savoy Memorial Park at Gould's Landing, Municipal Pool, Webster Park, Marden Park, Keith Anderson Community House, Senior Citizens Center, University of Maine Fitness Center, Orono Bogwalk, Orono-Old Town Bikeway
(Other Facilities)	Penobscot Valley Country Club, Gass Riding Stables, Orchard Hill Farm, Alford Ice Arena
Places of Worship:	Orono United Methodist Church, Church of Universal Fellowship, Our Lady of Wisdom Chapel (Newman Center), Maine Christian Association (Wilson Center), Faith Baptist Church, Orono Friends Meeting, Islamic Center of Maine
Service:	American Legion, Kiwanis, Orono Health Association, Knights of Columbus, Senior Citizens Club, Masonic Lodge, Rainbow Girls, Eastern Star

MAINE CONGRESSIONAL DELEGATION

As of December 2010

U. S. Senate

Senator Olympia J. Snowe

District Office:
1 Cumberland Place
Bangor, ME 04401
Tel: 945-0432

Senator Susan M. Collins

District Office:
Bangor State Office
P. O. Box 655
202 Harlow Street
Bangor, ME 04402-0655
Tel: 945-0417

U. S. House of Representative

Representative Michael Michaud (2nd District)

District Office:
202 Harlow Street, Room 23
P. O. Box 836
Bangor, ME 04402-0836
Tel. 942-5907

Maine State Senator - Senate District 30

Senator Elizabeth Schneider

55 Bennoch Road
Orono, ME 04473
866-7359

State House Station #3
Augusta, ME 04333-0003
207-287-1515

**REPRESENTATIVES
TO THE LEGISLATURE
As of December 2010**

District 18

State Representative: Hon. James Parker

Home address: 18 Silver Ridge
Veazie, ME 04401

Residence: (207) 942-7681

Cell Phone: (207) 356-9418

E-mail: RepJim.Parker@legislature.maine.gov

District 19

State Representative: Hon. Emily Ann Cain

Home address: 103 Forest Avenue
Orono, ME 04473

Residence: (207) 866-3753

Business: (207) 956-0784

E-mail: RepEmily.Cain@legislature.maine.gov

Capitol Address: House of Representatives
2 State House Station
Augusta, ME 04333-0002

Capitol Telephone: (207) 287-1400 (voice)
(207) 287-4469 (TDD)

Maine Legislative Internet Web Site - <http://janus.state.me.us/legis>
Year-Round Toll Free House of Representatives Message Center:
1-800-423-2900

2010 ELECTED OFFICIALS

Town of Orono

Members of the Town Council

Three-year term

Cynthia Mehnert 2011
21 College Heights
Orono, Maine 04473

Geoffrey Gordon, Chair. 2011
22 Hamlin Street
Orono, Maine 04473

Lianne Harris 2012
63 Forest Avenue
Orono, Maine 04473

Thomas Perry 2012
136 Bennoch Road
Orono, Maine 04473

Judith Sullivan 2012
214 Forest Avenue
Orono, Maine 04473

Mark Haggerty 2013
27 Winterhaven Drive
Orono, Maine 04473

Thomas Spitz 2013
16 Kell Street
Orono, Maine 04473

**MEMBERS OF THE RSU #26
SCHOOL BOARD -
ORONO ELECTED OFFICIALS**
Three-year term

Leo Kenney 2011
19 Page Place
Orono, ME 04473

Geoffrey Wingard 2011
19 Cromwell Drive
Orono, ME 04473

Alison Mitchell 2012
172 Main Street
Orono, ME 04473

Frances Mary Neubauer 2012
44 Forest Avenue
Orono, ME 04473

Eric Voelker 2013
16 Gardner Road
Orono, ME 04473

TOWN COMMITTEES, 2010

Town of Orono

Planning Board

Five-year terms

Phil Ruck	2011
Christa Schwintzer	2012
David Thompson	2013
Scott Wilkerson	2013
Judson McIntosh	2014
Chris Dorion, V. Chr.	2014
Mark Kittridge, Chair.	2015

Warren Hedstrom, Assoc.	2012
Vinal Applebee, Assoc.	2012

Board of Appeals

Three-year terms

Jack Blease	2011
Mary Cathcart	2011
David Chase, Chair.	2012
David Sewall	2012
Shane Martin	2013
Andrew Gavett	2013

Board of Assessment Review

Three-year term

Mark Bilyk	2011
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Library Trustees
Three-year terms

W. Murray Bain	2011
Mary Cady	2011
Constance Perry	2012
Allison Applebee	2012
Judith Hakola, Chair	2013
Steve Colburn	2013

Associate Trustee: two-year term

Jennifer Jain	2012
Laurie O'Brien	2012

Youth Member: one-year term

Victoria Jain	2011
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Assoc. Youth Member: one-year term

Laurie Hamilton	2011
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Voter Registration Appeals Board
Chairperson - four-year term - (Oct.)
Others - three-year term - (Oct.)

DEM - Anita Wihry	2013
REP - Mary Drew	2013
DEM - Mary Cathcart (Alt.)	2013
REP - Carol Mower (Alt.)	2013
Dana Devoe, Chair	2011

Community Beautification Committee
Three-year term

Chris Dorion	2013
JoAnn Hall	2013
John Bradson	2013
Kristen McGovern	2013

Orono-Veazie Water District Trustees
Five-year term (December)

James Parker - VZ	2011
Kenneth Borneman - VZ	2012
Scott Hall	2013
John McCormack	2014
Jay Fortier	2015

Tree Board
Three-year term

David Thompson, Co-Chair	2011
Patricia Thompson	2011
Jack Blease	2012
Jason Charland	2012
Dianne Charland	2013
Molly MacLean	2013
Cynthia Blease, Co-Chair	2013

Trails Committee
Two-year term expiring 2011

Chris Dorion	Jack Blease
Sally Jacobs	David Frankel
David Thompson, Chr.	Gail White
Cynthia Blease	Michael Opitz
Norm Poirier	Molly MacLean

Orono Village Association

Michelle Goldman	Ted Curtis	Elaine Clark
Cindy Mehnert	Duska Hayman	Wanda Cunningham
Marlene Doucette	John Bradson	Bruce Farnsworth
Judy Smith	Philip Barb	Jim Rose
Jay Shields	Tracey Richards	Chris Dorion
Norm Poirier		

Rural Zoning Working Committee

Geoff Gordon	Mark Haggerty	Mark Kittridge, Chair
Chris Dorion	Warren Hedstrom	James McConnon
Frederick Jamison	Andrew Perkins	Sandy Cyrus
Sally Jacobs	Gail White	Milos Blagojeic
Geoffrey Wingard		

Orono Cool Committee

Farahad Dastoor	Ronald Davis	Shirley Davis
Terry Porter	Paul Wintle	Rob Yerxa
Norm Poirier		

Orono Economic Development Corporation Board of Directors

Stevenson Sheppard, Pres.	Fred Wlodarski, VP	Jay Shields
Margaret Criner, Treas.	Tom Perry, Sec.	Lianne Harris
Janet Waldron	Arthur Comstock	Geoff Gordon
Howard Whelden	Kathie Sewall	Judy Sullivan
Nancy Forster-Holt	Andrew Perkins	Mark Erhardt

Community Health Advisory Committee

Jamie Comstock	Dee Virtue	Joan Netland
Lianne Harris	Thomas Spitz	Judy Tremblay
Marlene Doucette	Emily Wesson	Maria Weinberger

TOWN OF ORONO EMPLOYEES*As of 6/30/10***EMPLOYEE****DATE OF HIRE****Administration**

Catherine Conlow	01/05/04
Maria Weinberger	04/12/07
Wanda Thomas	07/24/69
Annie Brown	08/01/77
Nancy Ward	06/25/01
Sue Hart	01/02/91
Donna Emerson	06/15/98
Susan Tuholski	12/06/99
Ruth Vaughan	09/08/87
Rick Sands	08/03/94
Bill Murphy	08/20/07

Library, Parks & Recreation, Health

Laurie Carpenter	12/03/85
Joyce Wiebe	03/23/99
Sue Rogers	08/03/92
Louise Jollife	07/01/07
Norman Poirier	09/18/89
Wesley Nelson	01/02/90
Maida Robichaud	01/14/91

EMPLOYEE**DATE OF HIRE***As of 6/30/10***Fire Department**

Buddy Webb	08/07/83
Henry Vaughan	04/01/75
Paul Haley	01/26/88
Bryan Hardison	12/03/90
Rob St. Louis	11/20/90
Matt Grindle	11/21/90
Dennis Bean	10/20/96
Scott Luciano	09/14/98
Joel Sides	06/07/99
Erin Frank	11/19/02
Kevin Sirois	03/23/03
Mark Roy	08/11/03
Kevin Peary	02/14/05
Brad Strout	07/24/06
Jared LeBarnes	02/19/08
Ben Pratt	08/04/08

Water Pollution Control Facility

Paul Wintle	08/31/87
Chris Prue	08/09/83
Joe Madigan	10/15/90
Galen Moody	01/19/90
Dana Cooper	02/19/07

EMPLOYEE**DATE OF HIRE***As of 6/30/10***Public Safety Administration**

Jessica Mason	06/29/09
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Police Department

Gary Duquette	10/25/93
Scott Scripture	01/26/96
Josh Ewing	09/27/99
Scott Wilcox	03/01/00
Wilfred King	05/07/01
Scott Lajoie	07/15/02
Chris Watson	08/04/03
Jason Zalva	10/06/03
Andrew Whitehouse	12/01/03
Derek Dinsmore	11/07/05
Stephen Marko	04/16/07
Ed Leskey	05/12/08
Daniel Merrill	12/14/08
David Silk	06/22/10

Public Works

Rob Yerxa	07/15/08
Wendell Young	04/05/71
Ken Beylerian	10/10/78
Ron Dube	11/09/81
Tony Boucher	11/01/95
Greg Daigle	03/31/97
Richard Rideout	09/04/01
Donald Wickett	10/24/05
Michael Smart	04/24/06
Scott Ouellette	07/16/07
Adam Smart	09/01/08

REPORT OF THE TOWN COUNCIL 2009-2010

The Town Council has continued to fulfill its responsibility to set financial and operational policies and to guide planning initiatives in the public interest. It is the Council's goal to create an environment that supports a financially sound and culturally vibrant community.

The big news of the year was the unexpected departure in late October of our Town Manager of the past six years, Catherine Conlow. Cathy had accepted an offer for the Manager's position in Bangor. Cathy served the Council and the people of Orono well and we had made great progress under her leadership. We gratefully acknowledged Cathy's contribution to our community and wished her well.

With many initiatives underway, the Council certainly saw the departure of the Manager as an interruption, but we also saw it as an opportunity to build on our recent accomplishments with new leadership and a set of fresh perspectives. We were fortunate to have our Assistant Manager, Maria Weinberger, step in as Acting Manager and in November the Council organized a national search for a successor. It was our goal to preserve the momentum that we had in developed and to find a replacement as soon as possible and we adopted an aggressive schedule that was complicated by the holiday season. As I write this I can report that the search was successful, but the details will await our report for next year.

We have made great strides in seeing some important planning activities near completion. The Council continues to identify and address some legacy issues within our zoning ordinances as we try to achieve greater consistency with our comprehensive plan. Significant progress has been made in planning for new development in the area around the Kelley Road and I-95 with the a grant from US DECD in support of planning and engineering that was obtained with the help of Senator Susan Collins. The redevelopment of the former Webster Mill site on the Penobscot River has proceeded and we remain optimistic that this project will become a reality with environmental remediation work at the site in 2011 and new construction soon to follow. The establishment of a new TIF district centered on the Village Center will provide continued support for revitalization efforts of our commercial center. Redevelopment of

the former Katahdin Site in the center of Town received a boost as the Town assembled the individual parcels and with the announcement of the University Credit Union as a participant in the project. The UCU plans to relocate significant elements of their retail and technical operations to the site as development proceeds with new construction. With those evidences of success the Council continues to emphasize long-term planning in our commitment to the future growth and health of Orono.

Operations in new library completed its first full year with continued strong support from the community in terms of the number of patrons and in circulation. Also in its second season of operation, the Black Bear Shuttle service, running continuous bus service between Mill Street and the University campus experienced strong ridership. This service is the result of cooperation between the University, Orchard Trails, the Town and the City of Bangor, all sharing in expenses and providing the equipment that makes the service possible.

Budgetary and finance issues continue to be a focus of the Council. The past year saw us complete a strategic restructuring of existing debt with the refinancing of bonds that were issued ten years ago as part of the construction of a major call-center complex in the Orono Tech Park. That project has been fraught with difficulties since its inception and refinancing has relieved some of the pressure of



Town Council

*Sitting L-R: Chairman Geoffrey Gordon, Tom Perry, Tom Spitz
Standing: Judy Sullivan, Mark Haggerty, Lianne Harris, Cindy Mehnert*

servicing the debt associated with the development. Coincident with the refinancing of the bonds, the tenant in the building announced their impending sale of the business and an intense negotiation of a new lease with the new owner was begun just before and continued over the holiday period.

The past year has been difficult for our Town, our State, and the entire nation as we continue our struggle with the consequences of a severe economic downturn. Our financial situation remains healthy as witnessed by a second upgrade in our bond rating in as many years, but the Council continues to emphasize the concern for sustainability of our Community in the face of changing tax and revenue sharing policies at the State level and the ever increasing cost of providing municipal services. Under the new Manager's leadership we will continue a focus on maintaining stable operational budgets and accommodation of dramatic changes in revenue streams and in increasing costs. Council members have committed themselves to improving the Orono's financial situation with sound financial policies and evaluation.

I write the same thing in these pages each year, but it simply cannot be said often enough. The Council gratefully acknowledges the high level of service delivered by the municipal staff at all levels. The efficiency and thoroughness of the staff is responsible in great part for our ability to deliver a comprehensive set of community services at a reasonable cost. Planning and policy making have their place, but ultimately the staff is responsible for seeing that the services are delivered. Their dedication and service is greatly appreciated.

The Council also acknowledges and is grateful for the dedication of a large number of volunteers in community service. These volunteers are your friends and neighbors who serve on committees and boards, serve as election officials, work in the schools, support the police and fire departments, serve in our library, and in many other capacities. Those contributions of time and effort enable us to do more than we ever could without their help and assistance.

Respectfully Submitted,

Geoffrey A. Gordon
Council Chairman

REPORT OF TOWN MANAGER & ASSISTANT TOWN MANAGER 2009-2010

We are happy to present the Town of Orono's 202nd Annual Report to our citizens. While the past year has produced many challenges, particularly as we move forward through the nationwide climate of financial uncertainty, it has also provided us with a great many opportunities. Accordingly, it is on these opportunities, and corresponding accomplishments, that we would like to focus. Most importantly, we would like to assure Orono residents that despite fiscal pressures, the Town's Departments work collaboratively, along with the Council, to ensure that the level and quality of services provided to all its residents continue in an uninterrupted fashion.

Several exciting developments have taken place in Orono over the past year. First, after nearly twenty years of planning and fund raising, the Town proudly opened a free-standing Public Library in September 2009. The Library, which now encompasses 6,000 square feet, was designed by the Bangor architectural firm of WBRC. We are especially proud to note that shortly after its grand opening the Library received a Gold LEED certification from the United States Green Building Council.

Providing a plethora of programming to citizens of every age and interest level within its expanded space, the Library serves over 3,000 patrons per year. It offers traditional reading materials, and provides a wide variety of current media, including wireless internet access, laptop computers, inter-library loans through the Minerva System, community meeting space, and numerous other amenities and activities. None of this would have been possible without the dedication of the Library staff, its Trustees, the Orono Public Library Foundation, and the Friends of the Orono Public Library, and we are grateful for the completion of the Library, a truly invaluable asset to the Town.

Second, in February 2010 the Council approved a three-year Agreement with the Bangor Area Transit System and the University of Maine to operate a shuttle bus between the Orono downtown and the University's campus. Several other partners, including the Orono Village Association, and Orchard Trails Apartment Complex,

provided financial support for this initiative, which was designed to make the downtown area more accessible, reduce the number of vehicles traveling local roads, and encourage the use of public transportation. There is no charge to ride the Shuttle, which is in operation during the University's regular Fall and Spring semesters; thus far, ridership is extremely high.

In the remaining fiscal years of the Agreement the Shuttle service will be sustained through a Transportation Tax Increment Finance District, which ensures that no tax burden is created for Orono citizens. The Town continues to work with its partners to maintain the Shuttle's current route, and may consider the possibility of expanding Shuttle service to other areas in the future.

A third event occurred in June of 2009, when a devastating fire destroyed the Katahdin Building, a significant downtown Orono landmark. Although it represented a serious loss to its owners and the Town, this catastrophe ultimately served to generate a collaborative effort on the part of both parties to develop a comprehensive site plan for the property. The Bar Harbor firm of A 4 Architects was engaged for this purpose, and a public discussion of the resultant architectural concepts took place in April 2010. A great deal of enthusiasm was expressed for such a project. The Town continues to weigh different options, including possible partnerships for proceeding with future development of the Katahdin property as detailed in the ambitious plans created by A 4 Architects.

The Town has also been working on a fourth development-related project since 2007, when it became the owner of a tax-acquired property at the former Webster Mill site. The Town subsequently partnered with Deep Cove Developers to evaluate the site; and, Town Planner Evan Richert applied for and received a significant Brownfield grant, which allowed for clean-up of hazardous materials on the property to begin. After a lengthy process, including public meetings and discussions with abutting property owners, it was determined that a residential condominium project would be the most suitable use of this land. At the close of this fiscal year, the Town had accepted site plans from Deep Cove and entered into an Option Agreement providing for a continued relationship as the project advances. As of June 2010, plans for a condominium building and the surrounding

landscape were completed and the Developers were seeking reservations from future homeowners. We anticipate that there will be a high level of interest from those who wish to reside in this beautiful area at the confluence of the Stillwater and Penobscot Rivers.

A fifth undertaking of note is also one of long-standing. For the past several years, the Town has worked the Katahdin Area Council of the Boy Scouts, owner of a large parcel of property on Kelly Road to develop a plan for the use of this property, including opportunities for incorporating other properties in that area. Through the efforts of Senator Susan Collins and her staff, the Town was able to secure \$345,000 in grant funding from the Small Business Program that will allow for a comprehensive study of this possibility, incorporating site capacity, and related infrastructure requirements. This site could represent the foundation of future economic development activity in Orono; accordingly, we look forward to continuing with the analysis of its potential.

Finally, we urge you to read the following reports, submitted by each Town Department. There are many exiting initiatives outlined in these accounts and we believe that you will be pleased to learn



*Town Manager,
Catherine Conlow*



*Assistant Town Manager,
Maria Weinberger*

of the endeavors we have undertaken in the past year. In this connection, you should also plan to log on to our new web site at www.orono.org, where you can receive up-to-the-minute information on everything that is occurring in Orono.

In closing, we would like to recognize our staff members, who regularly go far beyond what is expected of them in the course of the work day to ensure that the needs of Orono citizens are met cheerfully and competently. Town employees are frequently assisted with many tasks by a group of devoted volunteers, and we thank them for their willingness to lend a helping hand. We are similarly grateful to our Council and all of the volunteers who serve on the Town's Boards and Committees. Orono, where so many enjoy living and working, is truly made special by the efforts of us all, working together.

Respectfully submitted,

Maria T. Weinberger
Assistant Town Manager

REPORT OF TOWN OFFICE 2009-2010

The Town Office serves as the first line of contact for many Orono residents. Town staff not only provide front counter service where all the functions of the town clerk, tax collector and treasurer are available, they are also the public relations ambassadors for the town. When someone moves to town, they frequently come into the Town Office looking for a variety of information such as a map of the city streets, the garbage pickup and recycling schedules, information about available rental units, guides to businesses, the procedure to register their motor vehicles and how to change the name on the tax bill and sewer bill. Numerous phone calls are received every day asking for phone numbers to other town departments but also to the post office or the Chamber of Commerce; lawyers and banks call requesting tax and sewer balances; and at income tax time, there are many requests for the prior year's excise tax and property tax payments.

Some of the financial duties of the Town Office include receipting all payments made, including counting cash received at the town pool during the summer and for other recreation programs during the year and depositing funds collected by all departments. Payroll and accounts payable invoices are processed in the town office and all expenditures are accounted for by department in accordance with generally accepted accounting procedures. The Town serves as an agent for the Secretary of State by registering vehicles and collecting sales tax owed to the state for newly purchased automobiles and trucks. The office issues resident and non-resident fish and wildlife licenses, annually licenses dogs, records and issues copies of vital records and marriage licenses, conducts elections and prepares council agendas, takes minutes and preserves meeting records and town ordinances.

The Town Office is responsible for preparing material to be broadcast on the local cable channel including announcements and broadcast of important meetings. Staff has taken the lead in working on the web page, overseeing and editing all information that is available on the web site and preparing and posting those items

that are town-wide in nature. Whether the information is financial or more general, the Town Office personnel can either provide it or know who to contact for accurate and relevant answers.

Office staff consists of: Donna Emerson, Susan Tuholski, Sue Hart, Nancy Ward, Annie Brown and Wanda Thomas. Sue Hart was on sick leave from April 11. Rita Sinclair worked part-time to fill her position.

A new web site will go on line in the next fiscal year with information regarding the town office services. Visit us at www.orono.org.

Respectfully submitted,

Wanda J. Thomas
Town Clerk



*L-R: Sue Hart, Susan Tuholski, Annie Brown,
Wanda Thomas, Donna Emerson, Nancy Ward*

REPORT OF REGISTRAR OF VOTERS 2009-2010

This was another busy year for elections – the November 3, 2009 Referendum Election, the Municipal Election in March 2010 and the Primary/Referendum on June 8, 2010.

Even though the November election was a referendum, there was a big turnout due to the questions on the ballot. Those included the rejection of the new law that allowed same-sex couples to marry and to change the medical marijuana laws to allow treatment of more medical conditions. The Town Office staff processed 1720 voter registration cards after absentee/early voting on campus on October 28. 600 residents voted absentee on that day. Staff also processed and issued a total of 1454 absentee ballots for the election. 1406 ballots were accepted and 48 were rejected, mostly because they were not returned to the office in a timely manner or not returned at all. The voter turnout for this election was 4,323, with 32% voting by absentee.

The March election was uneventful. A lot of work went into the preparation of this election, but the turnout was a disappointing 3%, with 237 voters. Voters returned Mark Haggerty and Tom Spitz to another three years on council and Eric Voelker was elected to the RSU#26 Board of Directors.

The June Primary is always a challenge as it really is five elections in one—the Democratic, Republican and Green Party ballots as well as a referendum and RSU#26 approval of their budget for the fiscal year. Everything went smoothly with everyone stepping up to new jobs with the absence of Sue Hart, who was out on extended sick leave. A lot of computer work had to be done prior to, during and after the election and this was ably carried out by Donna Emerson and Susan Tuholski. Absentee balloting took place at Dirigo Pines and Orono Commons. Total voting for this election was 1,527, with 284 absentee ballots. We were hopeful that the state would allow the town to use a programmed machine for absentee balloting/early voting in the future, especially by the November election. As an aside, this did not happen as the legislature did not extend the pilot program.

We thank all of those loyal election workers who devote their time to making these elections run smoothly and make town staff's work easier.

Respectfully submitted for,

Susan I. Hart
Registrar

VOTER STATISTICS at of JUNE 30, 2010

ACTIVE VOTERS	7810
INACTIVE VOTERS	409

TOWN OFFICE STATISTICS FOR 2010

Vital Statistics: Births – 36	Marriages – 8	Deaths – 74
Boat Registrations	310	
Snowmobile Registrations	105	
ATV Registrations	53	
IF &W Recreational Licenses	450	
Dog Licenses	407	

REPORT OF CODE ENFORCEMENT 2009-2010

The Rental Registration Program instituted in 2007-08 has been successful in documenting the number of rental units in Orono as well as the number of unrelated persons in rental units. We had several minor rental complaint issues during the year, and thankfully these were resolved without court action.

Several different renovation projects took place at the University, most notably the construction of an addition to the AEWG building to house an Off Shore Wind Laboratory. This project is still ongoing, and is proceeding according to Codes.

Safety violations and structural deficiencies in a fraternity house on College Avenue caused us to post the building as unsafe for occupancy. The fraternity organization was able to correct all the issues, and they have resumed occupancy of the building.

The state mandated Building Code became effective on December 1, 2010. This new Code is based on the 2009 International Building Code (applicable to commercial buildings and homes of three or more units) and the International Residential Code (for one and two family homes). The state has also revised the Plumbing Code, adopting the 2009 International Plumbing Code. If you are planning



Code Enforcement Officer Bill Murphy

any new construction, please contact my office to discuss the new Code requirements.

In addition to the Land Use Ordinance, the Town has several other ordinances which either require permits, or have standards for property uses. If you have questions about whether or not any plans you may have will require review or approval under any of our ordinances, or if you have any questions or concerns, please feel free to call me or to stop by the office.

A list of the permits issued in the past year has been compiled by Ruth Vaughan, and follows on the next page.

Respectfully Submitted,

Bill Murphy
Code Enforcement Officer

PERMIT ACTIVITY

July 1, 2009 – June 30, 2010

<u>Type of Permit</u>	<u>Permits Issued</u>	<u>Fees Collected</u>
Building	100	\$16,056.65
Electrical	96	9,035.00
Heating	41	2,400.00
Home Occupations	29	870.00
Plumbing		2,586.00
Internal	32	
External	13	
Road Opening	36	1,800.00
Sewer Connection	10	2,895.11

Respectfully submitted,

Ruth Vaughan
 Administrative Assistant
 Assistant Code Enforcement Officer



Administrative Assistant Ruth Vaughan

BUILDING PERMITS ISSUED

July 1, 2009 – June 30, 2010

Building Permits:

Single-family dwellings	3
Commercial	4
Additions	7
Alterations/Repairs	24
Garage	4
Deck	9
Shed	13
Foundation	3
Roof	4
Porch	2
Carport	1
Fire Escape	1
Dock	1
Sign	9
Fill	7
Demolition	4
Tower addition	1
Footbridge	1
University of Maine	2
	<hr/>
Total Permits Issued:	100

REPORT OF PLANNING BOARD 2009-2010

The Planning Board met seven times during fiscal year 2009-2010. The following projects were reviewed during this time:

- 4 home occupation requests
- Shoreland zoning amendments
- Amendments to the F & A District
- Summer Street Park and loop trail
- Campus Crest (preliminary subdivision review)
- University of Maine bike path
- An amendment to the Meadowbrook Subdivision
- 2 sign requests
- Converting a single-family home into a duplex
- An elderly group home

The Planning Board is made up of seven regular members and two associate members. The Board meets once a month if there is business before the board. The current board is made up of the following members:

Mark Kittridge, Chairman

Chris Dorion, Vice Chairman

David Thompson

Phil Ruck

Warren Hedstrom

Judson McIntosh

Christa Schwintzer

Scott Wilkerson

Vinal Applebee

New associate member Vinal Applebee joined the board this year, making a full board. The board is also staffed by Evan Richert, Planner and Ruth Vaughan, Secretary.

Respectfully submitted,

Mark Kittridge,
Chairman
Orono Planning Board



Planner Evan Richert

REPORT OF ASSESSMENT ADMINISTRATION 2009-2010

All properties are assessed as of April 1st of each year. The fiscal year 2010 assessments are as of April 1, 2009. Fiscal year 2010 is from July 1, 2009 through June 30, 2010.



Richard C. Sands, Assessor

Real Estate	
Taxable Valuation:	\$ 390,470,200.00
Personal Property	
Taxable Valuation:	\$ 17,842,300.00
Total Taxable	
Valuation:	\$ 408,312,500.00

The tax rate is calculated by dividing the total amount to be raised from the property tax by the total taxable valuation. $\$8,492,900.00 / \$408,312,500.00 = \$0.02080$ or \$20.80 per one thousand dollars of assessed value.

Fiscal year 2010 was the tenth year in which the assessment calculations involved Tax Increment Financing (TIF) districts. A TIF is an economic development tool that is used to provide financial support to a new or expanding business. The Town Council and the State of Maine (DECD) must approve TIF applications. The three TIF districts in Orono are: (1) Sensor Research and Development Corporation Municipal Development Tax Increment Financing District, a 15 year TIF approved by DECD on March 1, 2000; approximately 64% of the real estate taxes and 30.7% of the personal property taxes were returned to the business; (2) Envisionet Municipal Development Tax Increment Financing District, a 20 year TIF approved by DECD on July 13, 2000; most of the property taxes are used to fund the project costs; (3) Dirigo Pines Inn Municipal Development Tax Increment, a 30 year TIF approved by DECD on March 31, 2003; approximately 30% of the real estate taxes are returned to the business.

Respectfully submitted,
Richard C. Sands
Assessor

OUTSTANDING PERSONAL PROPERTY TAXES

JUNE 30, 2010

2003-2004 TAXES

AVG Acquisition, Inc	\$ 15.26
	\$ 15.26

2004-2005 TAXES

Automatic Vending & Games	118.58
AVG Acquisition, Inc.	<u>208.12</u>
	\$ 326.70

2005-2006 TAXES

Automatic Vending & Games	\$ 97.02
AVG Acquisition, Inc.	170.94
Orono Medical Center	2884.69
Versionzero	<u>41.58</u>
	\$ 3194.23

2006-2007 TAXES

America Online, Inc	4.40 [^]
Automatic Vending & Games	83.60
AVG Acquisition, Inc	145.20
North Atlantic Business Group	47.30 [^]
Orono Medical Center	3042.60
Rural Family Counseling	27.00 [^]
Versionzero	28.60
Williams Bros. Inc	<u>375.75[^]</u>
	\$ 3754.45

2007-2008 TAXES

ADT Security Services, Inc.	\$ 34.00
America Online, Inc.	2.00 [*]
Automatic Vending & Games	68.00
AVG Acquisition, Inc.	114.00
Black Pepper, Inc.	7.50 [^]
Mall Investments Inc	203.00 [^]
Nevells, Carl – University Barber Shop	26.65 [^]
Orono Medical Center	157.95
Rural Family Counseling	22.55 [^]
Uglug LLC, d/b/a/ Perfecto Pizza	200.00 [^]
Versionzero	<u>38.00</u>
	\$ 1119.65

* paid after books closed ^ abated by Council

** partial payment after books closed

OUTSTANDING PERSONAL PROPERTY TAXES

JUNE 30, 2010 - Continued

2008-2009 TAXES

6 Stillwater Avenue, LLC	\$ 449.16*
AVG Acquisition, Inc.	66.98
IM & M One Stop Home Repair, Inc.	189.12*
Intelligent Spatial Tec	66.98
Jack, Ron	21.67^
LaPointe, Perry	187.15
Nevells, Carl – University Barber Shop	26.26^
Orono Medical Center	1542.51
Rags to Riches	20.20^
Rosebush, Jamie	15.76^
Smith, Dana	364.56*
Uglug LLC, Perfecto Pizza	78.80^
Versionzero	<u>29.55</u>
	\$ 3058.70

2009-2010 TAXES

6 Stillwater Avenue, LLC	\$ 15.77*
AVG Acquisition, Inc.	64.48
Black Bear Brewery	27.69**
Black Pepper, Inc.	639.00^
Camrep Inc. - Spotlight Cinema	3068.00*
Crow Valley Brewing Company	4524.12
Harvest Moon	426.00*
IM & M One Stop Home Repair, Inc.	201.76*
Intelligent Spatial Tec	62.40
Knife Edge Productions	49.92*
LaPointe, Perry	197.60
Northern New England	3858.49*
Orono Medical Center	236.48
Parks, Henry & Lee	39.52^
Sader, Jessica	31.95*
Shanos, Evangelos	135.20*
Stillwater Scientific Instruments	3525.60
Versionzero	<u>31.20</u>
	\$20135.18

* paid after books closed ^ abated by Council

** partial payment after books closed

2002-2003 TAX LIENS OUTSTANDING*JUNE 30, 2009*

St.Germain, John W. - c/o Francis Mooney	\$ 1474.68
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2003-2004 TAX LIENS OUTSTANDING*JUNE 30, 2009*

Mooney, Francis X.	1341.60
--------------------	---------

2004-2005 TAX LIENS OUTSTANDING*JUNE 30, 2009*

Mooney, Francis X.	1282.60
Thurber, Arthur, Jr.	<u>3138.82</u>
	\$ 4421.42

2005-2006 TAX LIENS OUTSTANDING*JUNE 30, 2009*

Atwood, Jennifer	\$ 211.24
Orono, Town of c/o Francis Mooney	970.20
Thurber, Arthur Jr.	<u>1005.29</u>
	\$ 2186.73

2006-2007 TAX LIENS OUTSTANDING*JUNE 30, 2009*

Cook, Mark R., Heirs of	6.96
Fortier, Rita, Heirs of	1159.36
Foster, John	306.68
Nadeau, Mike	149.56
Orono, Town of, c/o Francis Mooney	996.60
Thurber, Arthur Jr.	<u>950.40</u>
	\$ 3569.56

2007-2008 TAX LIENS OUTSTANDING - JUNE 30, 2010

Bowden, Darrell	143.58*
Cook, Mark R., Heirs of	77.80
Fortier, Rita Heirs of	1234.27
Foster, John	259.24
Mellows, Romona	182.24
Nadeau, Mike	141.45
Nelson, Kenneth, c/o Bartlett, Devan	61.87
Noyes, Dale	215.15
Thomas, Bodrai	<u>219.14*</u>
	\$ 2534.74

2008-2009 TAX LIENS OUTSTANDING - JUNE 30, 2010

Bartlett, Devan	180.68
Bowden, Darrell	139.00*
Bradson, John P. Jr.	4337.97*
Bradson, John P. Jr.	3535.48*
Bradson, John P. Jr.	4207.64*
Brown, Gary K.	2519.24*
Campbell, Louis P.	1539.24*
Clisham, John A.	2069.16*
Cox, David S.	1224.61*
Craig Ministries, Inc.	1119.71*
Craig, Sherwood H.	4142.44*
Dodge, David M.	226.85*
Ellis, William G. Jr.	2029.57*
Goldman, Jeffrey A.	4817.43*
Grant, Brian L.	914.80*
Graves, Josh	141.09*
Hale, John	5298.49*
Houlsen, Joanne C.	1469.17*
Hunting, Robert Samuel Coulter	5502.01*
Lane, Jean L.	3409.69*
Lane, Jean L.	4272.34*
LaPointe, Perry E.	3487.68*

* paid after books closed

** partial payment after books closed

2008-2009 TAX LIENS OUTSTANDING -*JUNE 30, 2010 - Continued*

Martin, David S. & Allen F.	4286.92*
Martin, Allen F. & David S.	1068.33*
Mishio, Susan H. Hebert	3070.05*
Peddie, Harry	5883.19*
Penobscot Golf Holdings, LLC	64603.59*
Penobscot Golf Holdings, LLC	347.37*
Penobscot Golf Holdings, LLC	149.42*
Secane Partners, LLC	5736.16*
Simpson, Charles	1105.84*
Simpson, Carles	2608.18*
Thomas, Bodrai	207.76*
Vandez, John P.	3778.50*
Ware, Pauline E. Trustee	8442.52*
Watson, Roderick K.	308.44*
Whelden, Howard C. Sr.	2919.16*
White, Linwood E. Jr.	1869.84*
White, Linwood E. Jr.	3095.35*
White, Linwood E. Jr.	3090.88*
White, Linwood E. Jr.	<u>2436.61*</u>
	\$ 171592.40

2009-2010 TAX LIENS OUTSTANDING -*JUNE 30, 2010*

Abbott, Sylvia E.	729.56*
Andrews, John	2882.82
Bellefleur, Warren	1586.63*
Beta Zeta Alumni Association	3501.22
Bowden, Darrell	59.58*
Bradson, John P. Jr.	4453.52
Bradson, John P. Jr.	3626.64
Bradson, John P. Jr.	4328.53
Brown, Gary K.	2533.71
Campbell, Louis P.	1506.98*
Cerini, Greg III	238.52
Clisham, John A.	2158.84

* paid after books closed

** partial payment after books closed

2009-2010 TAX LIENS OUTSTANDING -***JUNE 30, 2010 - Continued***

Connole, David F.	1462.39
Cox, David S.	1199.67*
Craig Ministries, Inc.	1057.01
Craig, Sherwood H.	4225.00
DaSilva, Ellie	1443.78**
Delta Nu Property Association	3878.28*
Dodge, David M.	391.08
Ellis, William G. Jr.	2028.07
Goldman, Jeffrey A.	5024.96**
Gorman, Michael	1184.38*
Grant, Brian L.	876.29
Graves, Josh	142.62
Hale, John	5059.75**
Houlsen, Joanne C.	1620.32*
Hunting, Robert Samuel Coulter	5791.66
Johnson, Charles L.	1722.75**
Johnson, Todd	3994.97
Lane, Jean L.	3561.25
Lane, Jean L.	4463.56
LaPointe, Perry E.	4295.87**
Lee, Jon	598.13
Lucia, Barbara S.	2354.64*
Lukacsek, Edward L.	525.78
Luthin, Christopher David	330.11*
Mahar, Philip F. Heirs of	861.25
Mahoney, William P.	2270.22*
Marchand, Gail Pers Rep of	184.03
Marchand, Gail Pers Rep of	2592.37
Marchand, Gail Pers Rep of	3786.74*
Martin, David S.	4222.64
Martin, F. Allen	1003.52
McAleer, Anne H. Heirs of	1981.28*
McAleer, Michael S.	3513.24*
Miles, Shawn	131.72
Miles, Tim	151.34

* paid after books closed

** partial payment after books closed

2009-2010 TAX LIENS OUTSTANDING -*JUNE 30, 2010 - Continued*

Milheron, Darin	324.35
Mishio, Susan J. Hebert	3099.20
Molloy, Kate B.	53.37*
Moose, John C.	264.26*
Moose, John C.	2533.53**
Morgan, Erlene M.	556.72*
Murphy, Thomas E.	1672.63*
Orono Alumni Assn of Alpha Gamma Rho	2674.73*
Peddie, Harry	12398.12*
Penobscot Golf Holdings, LLC	69907.35
Penobscot Golf Holdings, LLC	358.39
Penobscot Golf Holdings, LLC	151.34
Pika Corporation of Maine	6355.37*
Pogorzelski, Henry A.	3908.97*
Pogorzelski, Henry A.	2594.74*
Richards, Timothy L.	3639.14*
Ruby Realty Trust	474.80*
Secane Partners, LLC	5986.91
Shanos, Thomas	2888.79*
Sherman, Cathryn	2606.63*
Simpson, Charles	1112.49
Simpson, Charles	2123.78
Sinclair, Robert L.	1778.42*
Swenson, Michael T.	1358.77*
Timbers Development Group, LLC	3365.79*
Tuell, Jeanne M.	625.47*
Urquhart, Paul	808.55
Vandez, John P.	3854.49*
Vinal, A. Emile	670.54*
Ware, Pauline E. Trustee	8825.74
Ware, Pauline E. Trustee	1816.47
Warren, David W.	96.85*
Warren, David W.	46.72*
Watson, Roderick K.	311.62

* paid after books closed

** partial payment after books closed

2009-2010 TAX LIENS OUTSTANDING -
JUNE 30, 2010 - Continued

Wentworth, Lorraine E.	714.98
Whelden, Howard C. Sr.	3537.28**
White, Linwood E. Jr.	1898.29**
White, Linwood E. Jr.	3161.33**
White, Linwood E. Jr.	3147.15**
White, Linwood E. Jr.	2460.60*
Wilson, Brian K.	<u>118.64*</u>
	\$ 269,820.53

* paid after books closed

** partial payment after books closed

TAX ACQUIRED PROPERTY

June 30, 2008

NAME	MAP	LOT	LOCATION	AMOUNT
Desjardins, Albert	17	7	40 Margin St	\$ 50.98
Lynch, Heirs of Annie	23	34	Double A Landing	\$ 34.67
Mosher, Charles	21	5	Orono Landing Rd	\$ 82.86
Mosher, Charles	21	8	Orono Landing Rd.	\$ 82.86
St. Germain, J. W. II	21	1	Orono Landing Rd.	<u>\$459.22</u>
Total				\$710.59

TAX COLLECTOR'S REPORT

Valuation

Real Estate	\$390,470,200
Personal Property	<u>17,842,300</u>

Total Valuation	\$408,312,500
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Assessment

Valuation x Rate $\$408,312,500 \times .0208 =$	8,492,900
Village Center Tax District	8,095
Supplemental Taxes	<u>324</u>

Total Assessment Charged to Collector	\$8,501,319
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Collection and Credits

Cash Collections	8,128,195
Tax Increment Financing Credit	75,978
Tax Abatements	<u>5,628</u>

Total Collection and Credits	<u>\$8,209,801</u>
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2010 Taxes Receivable – June 30, 2010	\$291,518
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COMPUTATION OF ASSESSMENT

TAX COMMITMENT **\$8,492,900**

Requirements

Municipal Appropriation	\$ 7,637,783.00
Contingency	15,000.00
TIF Financing Plan	313,206.60
County Tax	465,030.00
Education	<u>4,712,729.83</u>

Total Requirements **\$13,143,749.43**

Less

State Revenue Sharing	\$ 1,204,000.00
Municipal Revenue	3,315,893.00
Homestead Reimbursement	147,273.36
BETE Reimbursement	<u>24,843.31</u>
Total Deductions	\$ 4,692,009.67

Overlay **\$ 41,160.24**

Net Requirements **\$ 8,492,900.00**

PERPETUAL CARE FUNDS RECEIVED

July 1, 2009 – June 30, 2010

Name	Location	Amount
Bates, Peter & Connie	Map D Range 2 Lot 3	\$ 900.00
Duplessis, Maurice	Map D Range 3 Lot 92	900.00
Eager, Elizabeth H.	Map D Range 2 Lot 258	450.00
Gardner, Walter	Map C Range 3 Lot 12, Plot 34	150.00
Glencross, Stephen	Map D Range 2 Lot 8	(900.00) ***
Harris, Paul	Map D Range 2 Lot 193	\$450.00
Holmes, Alfred	Map D Range 2 Lot 8	\$450.00
Johnson, Douglas		\$100.00 **
Osberg, Philip	Map D Range 2 Lot 259	\$450.00
Perkins, B. Anne	Map D Range 2 Lot 83	<u>\$50.00</u> *
		\$3,000.00

*Final Payment

**Partial Payment

***Relinquished Lot

Independent Auditors' Report

**To the Town Council
Town of Orono
Orono, Maine**

We have audited the accompanying financial statements of the governmental activities, the business-type activities, each major fund, and the aggregate remaining fund information of the Town of Orono, Maine, as of and for the year ended June 30, 2010, which collectively comprise the Town's basic financial statements as listed in the table of contents. These financial statements are the responsibility of the Town of Orono, Maine's management. Our responsibility is to express opinions on these financial statements based on our audit.

We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and the significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audit provides a reasonable basis for our opinions.

In our opinion, the financial statements referred to above present fairly, in all material respects, the respective financial position of the governmental activities, the business-type activities, each major fund, and the aggregate remaining fund information of the Town of Orono, Maine, as of June 30, 2010, and the respective changes in financial position, and cash flows, where applicable, thereof for the year then ended in conformity with accounting principles generally accepted in the United States of America.

In accordance with *Government Auditing Standards*, we have also issued our report dated December 13, 2010, on our consideration of the Town of Orono, Maine's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* and important for assessing the results of our audit.

1

Certified Public Accountants & Business Advisors

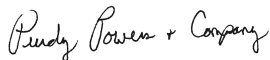
Marc J. Powers, CPA, CVA
Richard E. Emerson, Jr., CPA, CVA

David J. Shorette, CPA, CVA
Dana O. Dakers, CPA, MST, MBA

Bruce D. Moir, CPA, JD, MPA
James D. Tatham, CPA

Accounting principles generally accepted in the United States of America require that the Management's Discussion and Analysis and the Schedule of Funding Progress on pages 3 and 37 be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board, who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic, or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

Our audit was conducted for the purpose of forming opinions on the financial statements that collectively comprise the Town of Orono, Maine's financial statements as a whole. The Combining and Individual Fund Statements and Other Schedules are presented for purposes of additional analysis and are not a required part of the financial statements. The Combining and Individual Fund Statements and Other Schedules are the responsibility of management and were derived from and relate directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated in all material respects in relation to the financial statements as a whole.



Professional Association

Portland, Maine
December 13, 2010

Please note: The following audit pages are only a partial presentation of the financial report. The entire report can be viewed in the Orono Treasurer's Office, 59 Main Street, Orono.

Management's Discussion and Analysis

Town of Orono, Maine

As management of the Town of Orono, Maine, we offer readers of the Town's financial statements this narrative overview and analysis of the financial activities of the Town for the fiscal year ended June 30, 2010. The Town's financial performance is discussed and analyzed within the context of the accompanying financial statements and disclosures following this section.

Financial Highlights

- The Town's governmental assets exceeded liabilities by approximately \$14.1 million as of June 30, 2010, compared to approximately \$13.9 million as of June 30, 2009, reflecting an increase of \$199,892.
- The Town's governmental funds General Fund Balance was \$8.0 million as of June 30, 2010, compared to \$8.5 million as of June 30, 2009. Of the 2010 balance, approximately 36% is available for spending at the Town's discretion (unreserved fund balance).

Overview of the Financial Statements

The Management's Discussion and Analysis introduces the Town's basic financial statements: (1) government-wide financial statements, (2) fund financial statements, and (3) notes to the financial statements. The Town also includes in this report supplemental information to the basic financial statements.

Government-wide Financial Statements

The government-wide financial statements include a Statement of Net Assets and a Statement of Activities. These statements provide information about the activities of the Town as a whole and present both a long-term and short-term view of the Town's finances. Financial reporting at this level is similar to the accounting used by most private-sector companies.

The Statement of Net Assets includes all assets and liabilities, with the difference reported as net assets. Over time, increases or decreases in the Town's net assets are one indicator of whether its financial health is improving or deteriorating. Evaluation of the overall economic health requires other non-financial factors, such as changes in the Town's property tax base and the condition of the Town's roads, as well as many others.

The Statement of Activities reports the current year change in net assets. This statement includes all of the current year's revenues and expenses regardless of when cash is received or paid.

The Statement of Net Assets and the Statement of Activities are divided into two kinds of activities:

- **Governmental activities:** Most of the Town's basic services are reported here, including the police, fire, general administration, public works, public services, and ambulance. Property taxes, excise taxes, fees for services, franchise fees, fines, and state and federal aid finance most of these activities.
- **Business-type activities:** the Town charges a fee to customers to help it cover the cost of certain services it provides. The activities of the Water Pollution Control Facility are reported as an Enterprise Fund – its activities are funded by user fees.

Fund Financial Statements

For governmental activities, these statements focus on how services were financed in the short term as well as what remains for future spending. Fund financial statements also report the Town's operations in more detail than the government-wide statements by providing information about the Town's most significant funds. The remaining statements provide financial information about activities for which the Town acts solely as a trustee or agent for the benefit of those outside of the government. With the formation of the Riverside Regional School Unit (RSU 26), the number of entities for which the Town serves solely as a trustee has dramatically decreased.

Financial Analysis of the Town as a Whole - Government-wide Financial Statements

The following schedule is a summary of nets assets for the years ended June 30, 2010 and June 30, 2009:

	Governmental Activities			Business-type Activities		
	<u>2010</u>	<u>2009</u>	<u>Change</u>	<u>2010</u>	<u>2009</u>	<u>Change</u>
Current and other assets	\$12,332,610	\$13,181,643	\$ (849,033)	\$ 2,367,036	\$ 2,389,652	\$ (22,616)
Capital assets	<u>12,156,968</u>	<u>12,407,697</u>	<u>(250,729)</u>	<u>14,238,731</u>	<u>14,553,497</u>	<u>(314,766)</u>
Total Assets	24,489,578	25,589,340	(1,099,762)	16,605,767	16,943,149	(337,382)
Long-term liabilities	9,198,135	9,722,439	(524,304)	9,548,114	9,758,419	(210,305)
Other liabilities	<u>1,166,935</u>	<u>1,942,285</u>	<u>(775,350)</u>	<u>789,420</u>	<u>478,638</u>	<u>310,782</u>
Total Liabilities	10,365,070	11,664,724	(1,299,654)	10,337,534	10,237,057	100,477
Net assets:						
Invested in capital assets, net of related debt	7,307,356	7,477,144	(169,788)	4,480,312	4,593,497	(113,185)
Restricted	-	-	-	-	-	-
Unrestricted	<u>6,817,152</u>	<u>6,447,472</u>	<u>369,680</u>	<u>1,787,921</u>	<u>2,112,595</u>	<u>(324,674)</u>
	<u>\$ 14,124,508</u>	<u>\$ 13,924,616</u>	<u>\$ 199,892</u>	<u>\$ 6,268,233</u>	<u>\$ 6,706,092</u>	<u>\$ (437,859)</u>

A review of the change in general fund assets reveals that cash and cash equivalents decreased by more than \$1.5 million, taxes receivable and tax liens receivable increased over FY 2009 by \$136,000, capital assets after depreciation decreased by approximately \$250,000. The decrease in cash and cash equivalents over June 30, 2009 is partly due to the separation of the school department from the Town; at the end of FY 2009, the school department's undesignated fund balance was \$599,000 which was part of the total cash and cash equivalents. As a result of the consolidation of the school department into RSU 26, two new items are included as assets: receivables for long-term obligations from RSU 26 and prepaid expenses paid to RSU 26. These two items equal \$1,128,770. The prepaid expenses paid to RSU 26 will result in a reduction of the assessment to the town over the next three years. Assets for the Water Pollution Control Facility decreased by \$337,382. Cash and cash equivalents decreased by \$397,704, accounts receivable increased by almost \$200,000 and capital assets decreased by \$337,382. In the case of both the Town and the WPCF, the increase in the accounts receivable is possibly a result of the difficult economic environment.

General fund liabilities decreased over FY 2009 by \$1,299,654. This decrease was largely a result of a decrease in accounts payable by over \$770,000 and a decrease in long-term liabilities as debt is paid down and no new debt issued. Bonds payable decreased by \$588,777.

Net assets for governmental activities increased by \$199,892; net assets for the WPCF decreased by \$437,859. Net assets for both governmental activities and business-type activities are at healthy levels as we enter yet another year of a deeply troubled economy. The increase in both taxes receivable and tax liens receivable, while troubling, are largely due to one major taxpayer (Penobscot Valley Country Club). At the end of FY 2010, 96.6% of the current year's property taxes had been collected, a percentage which is comparable to previous years' collections at the end of the fiscal year.

The following schedule is a summary of the statement of activities for the years ended June 30, 2010 and June 30, 2009:

	<u>Governmental Activities</u>			<u>Business-type Activities</u>		
	<u>2010</u>	<u>2009</u>	<u>Change</u>	<u>2010</u>	<u>2009</u>	<u>Change</u>
Revenues:						
Program revenues:						
Charges for services	\$ 91,729	\$ 161,339	\$ (69,610)	\$ 1,552,599	\$ 1,622,343	\$ (69,744)
Operating grants and contributions	351,873	5,686,824	(5,334,951)	-	110,877	(110,877)
Capital grants	-	-	-	219,033	1,529,623	(1,310,590)
General revenues						
Taxes	9,180,947	8,918,390	262,557	-	-	-
Intergovernmental	2,011,004	2,330,862	(319,858)	-	-	-
Investment	428,676	585,506	(156,830)	(413,672)	12,923	(426,595)
Miscellaneous	703,454	1,880,316	(1,176,862)	-	66,750	(66,750)
Gain (loss) on disposal	16,328	-	16,328	(91,561)	-	(91,561)
Total Revenues	12,784,011	19,563,237	(6,779,226)	1,266,399	3,342,516	(2,076,117)
Expenses:						
General						
General government	1,421,932	1,368,377	53,555	-	-	-
Public services	727,357	722,846	4,511	-	-	-
Public safety	2,754,790	2,623,100	131,690	-	-	-
Public works	1,828,245	1,953,440	(125,195)	-	-	-
Education	4,732,546	8,169,455	(3,436,909)	-	-	-
County tax	465,030	439,811	25,219	-	-	-
Miscellaneous	232,589	793,846	(561,257)	-	-	-
MPERS on-behalf	-	943,717	(943,717)	-	-	-
Interest on long-term debt	641,201	611,096	30,105	-	-	-
Sewer services	-	-	-	1,360,038	1,044,732	315,306
Food services	-	-	-	-	297,265	(297,265)
Total Expenses	12,803,690	17,625,688	(4,821,998)	1,360,038	1,341,997	18,041
Change in Net Assets Before Special Item	(19,679)	1,937,549	(1,957,228)	(93,639)	2,000,519	(2,094,158)
Special Item: Transfer of Funds From (To) RSU #26	219,571	-	219,571	(4,220)	-	-
Change in Net Assets	\$ 199,892	\$ 1,937,549	\$ (1,737,657)	\$ (97,859)	\$ 2,000,519	\$ (2,094,158)

Estimated revenues for governmental activities were down dramatically over FY 2009, largely as a result of the separation of the school department from the town due to the final stage of school consolidation. In FY 2009, operating grants and contributions consisted of \$5,216,767 from the state in the form of direct support for education and in-kind contributions for teacher retirement to Maine PERS. Other areas in which operating grants and contributions decreased were public safety, public works and

miscellaneous areas. Charges for services rendered by various town departments were down almost \$70,000 over FY 2009. Tax revenues increased by approximately 1% or \$262,557. The increase in tax revenues was offset by an increase in the deferred property tax revenues by \$85,000 in recognition of the increase in tax liens outstanding at the end of the year. Intergovernmental receipts were \$319,858 less than anticipated. Anticipating lower than usual contributions from State Revenue Sharing, budget estimates were conservative; nevertheless, there was still a shortfall of over \$70,000. In FY 2008, State Revenue Sharing receipts totaled over \$1.64 million; in FY 2009, they were down by over \$226,000; for FY 2010, they were further reduced by \$288,943. Over the course of two years, this source of revenue has been reduced by \$514,943 reflecting the loss of sales tax revenue to the state as the result of the economic downturn. Receipts for the state road subsidy were over estimate by almost \$21,000 but receipts for GA reimbursement were \$1,804 less than anticipated.

The grant for downtown trail development and riverside improvements will be received in FY 2011 when the Town's expenditures for this downtown improvement project are completed. Miscellaneous revenues have included educational tuition and fees which are now solely accounted for in the RSU 26 audit. In FY 2009, these revenues totaled over \$1.4 million. Other miscellaneous revenues reflecting a negative variance between collections and budgeted amounts included ambulance fees which had a larger than normal receivables at the end of the fiscal year because of delayed payments from the state for Maine Care and Medicaid reimbursements. Anticipated transfers from reserve funds such as the Landfill Reserve and the Town Garage Reserve Funds did not take place as a result of budgeted expenditures that were not made. The trend of reduced interest for invested funds continued in FY 2010, reflecting the exceptionally low interest rates available to the Town in its general fund sweep account as well as in the many reserve accounts established to reduce the need for tax increases to pay for large-scale capital projects such as construction of a new Town Garage.

Expenditures were \$978,761 less than budgeted. The most significant area of savings was in Public Works. General Maintenance which includes road and street construction was almost \$300,000 less than budgeted. The FY 2011 budget carries forward \$170,000 in unspent funds for capital projects that were not completed in FY 2010. Winter maintenance expenditures were over \$78,000 less than budget because of limited major snowfalls after February. The lower than budgeted expenditures in the Town Garage includes the funds allocated for planning for the construction of the new Town Garage. The planning for this project has been included in the budget for the last three years but has not been a priority given other capital projects. General government spent \$163,750 less than budgeted with the major areas of saving in insurance, the municipal building and in employee benefits. It should be noted that savings in employee benefits are not anticipated in future budgets due to the increasing cost of health insurance as well as increases in the percentage that the Town will contribute to Maine PERS as its share of retirement funding. The Town does anticipate a one-time decrease of about 2% in FY 2011 as a result of changing insurance plans to one with higher co-pays and higher limits on out-of-pocket expenses. Public Services under spent the budgeted amounts by over \$90,000 as a result of savings in the budget for the new library building which was not open for the full budget year and the failure to complete the work on the downtown trail system in the Parks and Recreation budget. Public Safety expenses were \$134,000 less than budgeted largely because of savings in the Fire Department by not replacing a firefighter who resigned.

Comparing FY 2010 expenditures with FY 2009, expenditures were \$4,821,998 less; the majority of this savings was a result of not including the full expenditures for general education in this budget. Now that general education is not a department of the town, the only budgeted expense is the town's share of support for RSU 26. The difference in expenditures for education between FY 2010 and FY 2009 is over \$3.4 million.

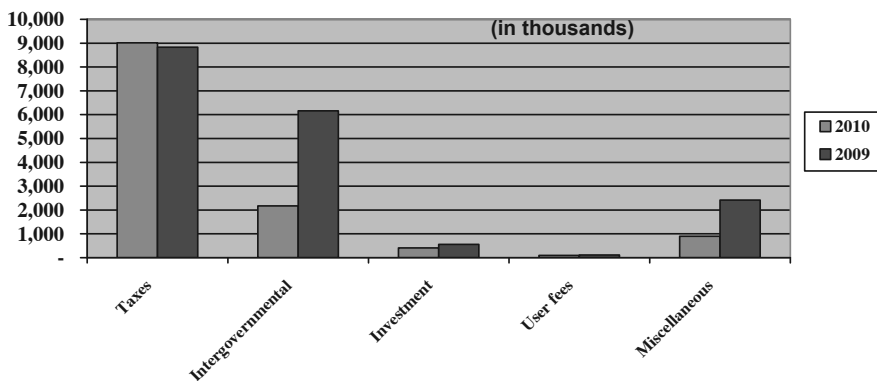
Business-type activities showed a loss in revenues of \$2,076,117 over FY 2009 due largely to the reduction in the operating grants and contributions with the wind-down of the capital expansion program begun three years ago. Total assets for the WPCF decreased by \$337,382 and total liabilities increased by \$100,477 resulting in a decrease in net assets of \$437,859. With the completion of the capital improvement program, the WPCF can now draw upon \$400,000 in grants dedicated to this ambitious program, a sum that is very close to the change in net assets for FY 2010. Included in the total liabilities for the WPCF is the amount of \$9,548,114 for bonds payable. There is a debt retirement reserve fund that has been established to pay one year's debt in case of unforeseen losses in revenue.

Financial Analysis of the Town's Funds - Fund Financial Statements

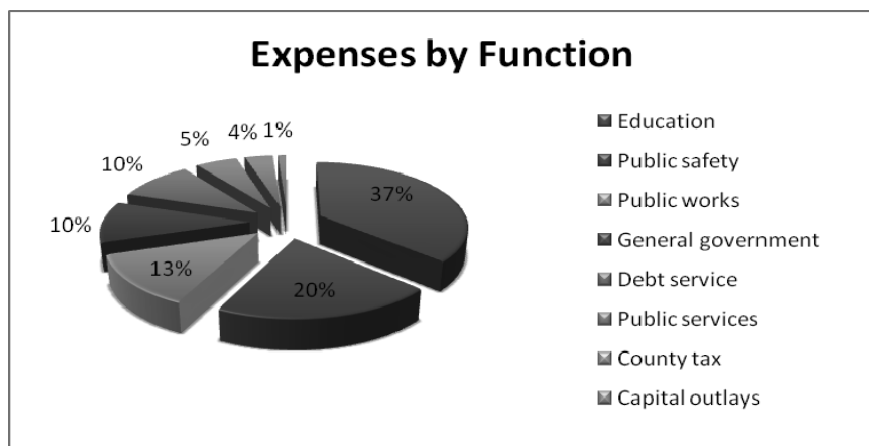
Our analysis of the Town's major funds begins with the fund financial statements and provides detailed information about the most significant funds-not the Town as a whole. Some funds are required to be established by State law. However, many other funds are established to help control and manage money for particular purposes or to show the Town is meeting legal responsibilities for using certain taxes, grants, and other money. The Town reports governmental funds and a proprietary fund.

- **Governmental funds** - Most of the Town's basic services are reported in governmental funds, which focus on how money flows into and out of those funds and the balances left at year-end that are available for spending. These funds are reported using an accounting method called modified accrual accounting, which measures cash and all other financial assets that can readily be converted to cash. The governmental fund statements provide a detailed short-term view of the Town's general government operations and the basic services it provides. Governmental fund information helps you determine whether there are more or fewer financial resources that can be spent in the near future to finance the Town's programs. We describe the relationship, or differences, between governmental activities, reported in the Statement of Net Assets and the Statement of Activities, and governmental funds in reconciliation at the bottom of the fund financial statements.
- **Proprietary funds** -The Town maintains one type of proprietary fund, an Enterprise fund. Enterprise funds, as described above, are required to be used to account for operations for which a fee is charged to external users for goods or services. Enterprise funds are reported using the accrual basis of accounting. The Town's Enterprise fund accounts for sewer operations.

Comparative annual revenues in the general fund were as follows:



Current year expenditures were made up of the following:



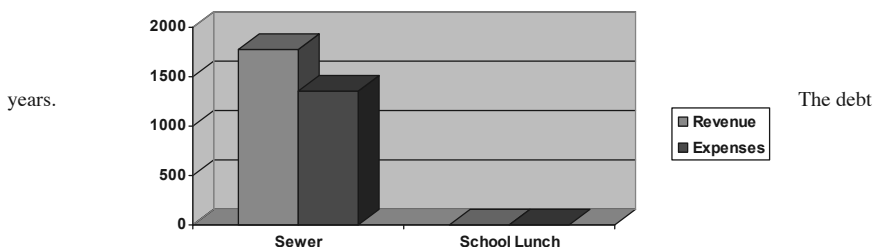
Reviewing the source of revenue for general fund activities, there seems to be a dramatic contrast between FY 2009 and FY 2010. The drop in funding from intergovernmental sources in FY 2010 is a function of the separation of the school department from the town as a result of school consolidation. The revenues from the state to support education are no longer a part of the Town's audit, somewhat skewing the chart depicting annual revenues in the general fund. Over the last three years, tax revenues

(this includes all tax revenues including excise taxes for both motor vehicles and recreational vehicles as well as penalties for property tax delinquent payments) have slowly risen as other sources of revenue have decreased, particularly support from the state in the form of state revenue sharing. In FY 2008, tax revenues equaled \$8,525,587; in fiscal year 2009, tax revenues were \$8,833,390, an increase of 3.6%. In FY 2010, tax revenues collected were \$9,015,947, an increase of 1.2%. (This increase would have been larger without the increase in deferred property tax revenue to cover higher than normal outstanding liens.) When state funding, notably in the area of revenue sharing decreases as it has in both FY 2009 and FY 2010, the property taxes increase to maintain existing services. User fees remained relatively flat between FY 2009 and FY 2010; investment income continued to decline and miscellaneous income showed a marked decline between FY 2009 and FY 2010. This also is a function of the separation of the school department from the town because tuition revenues were included in miscellaneous revenues in the past. When tuition revenues and fees are subtracted from FY 2009 miscellaneous revenues, remaining areas still show a decline from FY 2009. One major area of decline is in ambulance fees which is partly a result of delayed payments from Maine Care and Medicaid.

Expenditures by function reveal that the first year of school consolidation has reduced the percentage spent on education from a high of 47% in FY 2009 to 37% in FY 2010. Actual tax dollars raised for education increased from \$4,386,304 in 2009 to \$4,712,730 in FY 2010. This represents a 7.4% increase in tax dollars for education; nevertheless, when the budget is reviewed as a whole, the percentage of the total budget dedicated to education has declined. Revenues from education-related activities have also been removed from the budget so trends are difficult to measure at this point. The major question that remains is to determine if school consolidation does reduce the cost of education paid for by the Orono taxpayer. Since the entire education burden is now borne by the property tax with no offsetting revenue such as tuition or state aid, it might be more meaningful to track the tax commitment for education in future years rather than share of the budget. The relationships between the other major areas of municipal expenses by function have remained basically the same; public safety represented 20% of expenditures in 2010 and 15% in 2009; public works represented 13% of the expenditures in 2010 compared to 11% in 2009; general government accounted for 10% of expenditures in 2010 and 8% in 2009. Debt has become a greater percentage of expenditures with the increased expenditures for the public library and Pine Street improvements bonds. In 2009, debt accounted for 6% of the budget; in 2010, it represented 10% of expenditures. The areas of public services, county tax and capital outlays have remained stable over the last two years.

Business-type Activities

The Town has only one fund that is classified as a proprietary fund which is the sewer fund. The school lunch fund is now reported in the activities of RSU 26. The sewer fund had revenues from charges for services in excess of expenses by over \$192,561. Capital grants contributed another \$219,033 to revenues for the year. Invested funds decreased by over \$413,000 due to the use of invested reserves to pay for capital expenditures. At the end of FY 2010, the debt retirement reserve fund had a balance of over \$636,000. The annual debt service expenditure to retire the almost \$10 million that was borrowed for the Treatment Plant update program and CSO Abatement Project is set at \$632,781 for the next 25



retirement reserve fund will continue to earn interest until it is used in budget year 2036 to retire these bonds. Net assets for the sewer fund were \$6,268,233 of which \$1,787,921 were unrestricted. The planned increments in the sewer rates over the last 6 years have accomplished the purpose of providing the revenue necessary to absorb the increased cost of debt retirement without requiring a sharp spike in rates in one year to cover the increased debt payments. The Town anticipates that sewer rates will now remain stable or increase at a lower rate than has been the case for the last 6 years. Any capital expenditures, both for equipment and sewer improvement projects will be funded from sewer user fees and not from additional borrowing for capital expenditures.

Noteworthy Special Revenue/Trust/Capital Project Funds include the Capital Equipment Fund, Public Works Garage and Landfill Closure Reserve. The Library Construction Fund was reduced to less than \$50,000 at the end of FY 2010 due to the completion of the construction of the Orono Public Library which officially opened its doors in September, 2009. There are several smaller funds reserved for special purposes such as the purchase of voting machines, offsetting sudden increases in the cost of employee benefits or purchasing safety equipment not included in the budget. Total assets in these funds were \$2,717,343, a decrease of 15% over FY 2009. This decrease is due to the liquidation of the Library Construction Fund which amounted to almost \$786,000 at the end of FY 2009. The purpose of special funds is to set aside available moneys until they are needed as in the case of the Library Construction Fund, and thus reduce the need to increase the demand on tax dollars in response to changing needs every year. Essentially, by planning to fund long-term projects such as closing the landfill over 10 or 15 years, the tax rate is stabilized and “emergencies” do not arise to throw individual budget years into chaos trying to fund customary needs such as winter maintenance and unexpected needs such as building a new Town Garage.

General Fund Budgetary Highlights

FY 2010 was noted once again for its fiscal restraint. Total assets decreased by \$1,099,762 while total liabilities decreased by \$1,299,654 resulting in an increase in net assets of \$199,892. Unrestricted net assets increased by \$369,680. Long-term liabilities reserved for debt retirement, postemployment retirement obligations and compensated absences decreased by \$609,961 between 2009 and 2010. No new debt was issued during FY 2010. Total estimated revenues for the year were only \$13,237 less than budgeted which is a significant achievement in the current economic environment. More significantly, total expenditures were over \$978,000 less than budgeted with every major area of expenditures showing significant savings from budgeted amounts. Property tax revenue increased by \$268,164 over 2009 which translated into slight increases for most homeowners. The major reason for the increase in property taxes was the increase in Town funding for education. The increase is less than in previous years but at a time when the general economy is in decline, any increase is unwelcome. Capital expenditures decreased dramatically over 2009 with the completion of the construction of the public library in early FY 2010. The bulk of the expenditures for this project were made in the previous year. By planned contributions to funds such as the Landfill Closure Fund and the Public Works Garage Fund, it is hoped that much of the resources will be available when these projects actually take place. As has been noted in the past, the longer that capital and infrastructure needs are postponed, the more expensive it ultimately is to take care of them. The Town has anticipated bonding for the purpose of constructing the Town Garage; the amount in the reserve fund will be used for planning and engineering prior to bonding. Prudent planning and the dedication of undesignated fund balance money to the construction of the Public Library facility enabled the completion of the project without having to increase the tax burden; the addition of a new facility to be maintained plus the repayment of the debt incurred to finish the project represented an increase of over \$80,000 in the 2010 budget. Annual allocations to the employee benefit fund will help the Town to meet the increased costs of benefits in two major areas: contributions to Maine PERS which will increase by about 1% per year over the next two years and the continued increase in the cost of health insurance. A fund of this type cushions the blow in the first two or three years of steep increases but ultimately, the full annual cost of these benefits will be borne by current revenues, with property taxes making up any shortfall from other sources such as State Revenue Sharing.

The fund balance decreased by \$515,999 for FY 2010 leaving a balance of \$8,006,854.

Capital Assets

As of June 30, 2010, the Town of Orono's investment in capital assets for its governmental and business-type activities amounted to \$26.4 million (net of accumulated depreciation) compared to \$27.0 million last year. This investment includes land, buildings, machinery and equipment, roads, and sewer lines.

This year's capital budget was far more modest than FY 2009. At the end of FY 2009, the construction of the Public Library represented construction in progress. The library officially opened in late summer with just a few items left to complete on the punch list. This building is a fully certified LEEDS facility and has been received by the public with enthusiasm. Active library patrons have increased dramatically and the building is available to community groups as a meeting place for various activities.

This year's major additions included the purchase of a pickup truck for the fire department and recreation department, two police cars and additional radar equipment, a backhoe, crew cab pickup with plow and a mowing trailer for the public works department. Funding for the majority of this equipment came from the capital reserve fund.

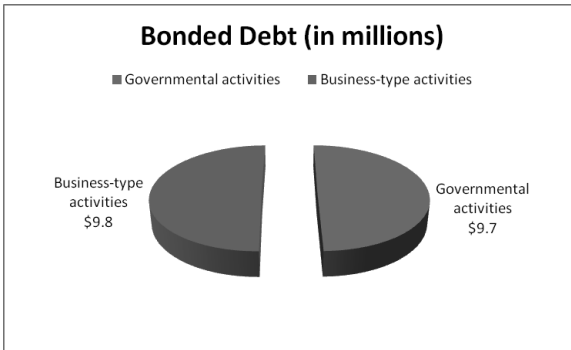
The public works department undertook several major projects including reclaiming of Essex Street culvert, major improvements to Cromwell Drive and Lexington, miscellaneous street, curb and sidewalk repairs totaling \$43,628 and the ongoing effort to improve management of storm water (\$46,459). Due to incomplete projects at the end of 2010, \$170,000 was earmarked for carry forward to complete the Cromwell/Lexington rebuild and continue with various storm water projects. A projection of future needs in infrastructure improvements calls for \$2,524,500 in expenditures through FY 2014. The longer these infrastructure improvements are delayed, the more expensive they will become to correct.

The WPCF essentially completed its major capital improvement program begun in FY 2007. Net capital assets for the WPCF were \$14,238,731, slightly less than FY 2009 due to accumulated depreciation. The WPCF purchased sewer flushing equipment during FY 2010 and continued to work on relining of existing sewers at Pine/Beech/Middle and Pleasant Street. The rebuilding of Pine Street including the construction of sidewalks on one side of the street will be undertaken in conjunction with the Public Works Department in FY 2011.

	Governmental		Business-type			
	Activities		Activities			Increase
	2010	2009	2010	2009	2010 Total	(Decrease)
Land	\$ 2,838,776	\$ 2,838,776	\$ 44,573	\$ 44,573	\$ 2,883,349	\$ -
Construction in Progress	-	1,257,512	-	12,269,695	-	(13,527,207)
Buildings	13,299,515	11,550,170	-	-	13,299,515	1,749,345.0
Improvements	261,179	458,210	-	-	261,179	(197,031.0)
Wastewater drainage system	2,631,814	2,631,814	-	-	2,631,814	-
Equipment	1,275,885	1,893,020	-	34,693	1,275,885	(651,828)
Vehicles	2,609,315	2,579,654	-	-	2,609,315	29,661
Infrastructure	7,973,957	7,973,957	-	-	7,973,957	-
Utility property	-	-	17,374,088	8,079,436	17,374,088	9,294,652
Totals at cost	\$ 30,890,441	\$ 31,183,113	\$ 17,418,661	\$ 20,428,397	\$ 48,309,102	\$ (3,302,408)
Total accum depreciation	18,733,473	18,775,416	3,179,930	5,874,900	21,913,403	(2,736,913)
Net Capital Assets	\$ 12,156,968	\$ 12,407,697	\$ 14,238,731	\$ 14,553,497	\$ 26,395,699	\$ (565,495)

Long Term Liabilities

At year-end, the Town had \$19,428,032 in outstanding bonds compared to \$20,239,304 last year.



No new debt was issued in FY 2010. The Town's share of outstanding bonded debt was 49.8% and the WPCF's share was 50.2%. Principal retired during the fiscal year totaled \$1,011,156. Included in the Town's indebtedness is the outstanding bond issued in 2000 for the construction of the taxable physical facility to house a call center which is operated by Microdyne Outsourcing. The building is owned by

the Orono Economic Development Corporation which receives rental income from Microdyne Outsourcing. The rent paid by Microdyne covers the cost of the bond principal and interest for the annual debt payment for the debt on the physical plant. Additional money needed for debt retirement for the original bonding is paid for by the TIF revenues from Microdyne personal property taxes. The interest rate on these bonds is exceptionally high compared to the Town's other indebtedness (8.47%); when the bonds are ten years from issuance in November, 2010, the plan is to refinance this loan at a much lower interest rate. Given the historically low interest rates that prevail at this time, the Town should be able to save a great deal of money in the annual interest payment.

ECONOMIC FACTORS AND FY 2011'S BUDGETS AND RATES

The budget for FY 2011 was the second budget that did not include a full budget for the Orono School Department. In January, 2009, the voters approved the creation of the Riverside Regional School Unit (RSU 26) combining school departments from Glenburn, Veazie and Orono. The taxes levied for education were passed through the Town budget in much the same way as the County tax. The municipal budget for FY 2011 reflects an increase of only \$32,240 (.43%) in expenses. Anticipated revenues increased by \$125,758 (2.63%). The County tax decreased by .34% or -\$1,584. Adding the County tax to the municipal budget increases results in a .39% increase in expenditures. When one adds in the amounts that must be factored into the computation of the tax rate (TIF, BETE, Homestead Exemption), the total additional tax dollars to support municipal activities is \$152,771 or 4.096%. The slight decrease in school funding was projected to be \$35,180 or .7% less than FY 2009. The major reason for the decrease in the school allocation is that the Town will receive a \$200,000 credit over the next three years to reimburse the cash advance made in FY 2009 to allow for prepayment of contracted school salaries. The major areas of increase in the municipal budget are in TIF expenditures. The reason for the increase lies in three major efforts to increase economic development within the Town of Orono: the development of the old Webster Mill into condo units by a private developer with Town assistance in site remediation paid for by grants, the development of the central downtown site (the Katahdin site) as a mixed use building housing both commercial and residential units with underground parking, and the effort to develop an area off Kelley Road as an opportunity for business, housing and recreation. The Kelley Road project has received a SBA grant of \$345,000 to develop this area.

An increase in the Town Manager's budget to support enhancing the Town's visibility to businesses and homeowners considering relocating to Orono will be used to completely redesign the Town's web site.. To support downtown development and the continued funding of the Black Bear Express between the Town and campus, a downtown transit TIF has been created to help fund these projects. Primary to the goal of downtown development is the development of the Katahdin site. Development of this site, situated in the center of town has the potential to draw many more people into the downtown area to explore and enjoy the goods and services provided by a variety of businesses.

The budget for employee benefits was increased by 38% to reflect anticipated increases in health insurance premiums and an increase in the contribution rate to Maine PERS, (Maine Public Employees Retirement System). The area of employee benefits will continue to increase as our working population ages and more employees seek retirement though the Maine PERS has taken fiscally responsible steps to slowly raise the percentage paid by employers in order to ensure that the system which covers town and city employees throughout the state is completely funded.

These increases were offset by significant decreases in almost every other area of municipal services. The largest decreases were seen in general liability insurance, public works infrastructure, solid waste disposal and a decrease in funding to capital reserve accounts. The 2011 budget continues to fund transfers to two major reserve accounts: capital equipment and landfill closing with the addition of a third reserve account, the library repair/maintenance reserve. On the recommendation of the Public Works Director, it was determined that it will cost less than originally anticipated to close the current cell at the landfill and open the new one ; thus, the

contribution to the landfill closing reserve was reduced. Unspent funds at the end of any fiscal year that are not needed to complete projects started but not completed in that fiscal year, are partially allocated to the Capital Reserve Fund. The goal is to be able to pay for capital equipment from the Reserve Fund rather than raising taxes when major pieces of equipment such as a fire truck or an ambulance are purchased.

The general economic environment was reflected in certain areas of anticipated revenues. Preferring to be conservative in our estimates, the FY 2011 budget anticipated decreases or static revenues in building and plumbing permits, state revenue sharing, state road subsidy, interest income, and in the sale of surplus property. Should the economy continue to deteriorate or remain stagnant, municipal concerns about all areas of state revenues remain high. For example, any reduction in contributions to education will result in a higher levy on local taxpayers to maintain the same level of support. Reductions in revenue sharing, support of local roads and the homestead exemption will contribute to an increased reliance on the local property tax or reductions in services. The likely reduction in property values indicated by real estate sales lower than the assessed values of many properties makes the reliance on property taxes more difficult because decreased valuation means increases in the mill rate to maintain the same level of services. One way of avoiding dramatic increases in the amount to be raised by taxes is to have a healthy fund balance that can be used to cover much of the shortfall in anticipated revenue. FY 2011 anticipates a contribution of \$370,000 to the budget to offset an increase in the tax rate. Now that the school department is no longer a department of the Town, it is possible to lower the undersigned fund balance somewhat because the demands on cash are lower than they were when the Town funneled all school department expenditures through the Town's checking account. The Town will not reduce its fund balance below 15% of total expenditures for any given year based on accepted financial policies.

FY 2011 is the second year of operation of RSU 26 and many of the anticipated savings from consolidation will take several years to be realized. The resignation of one of the superintendents has resulted in significant savings with the former Finance Director assuming the job of superintendent. Start up costs have been addressed in the 2010 budget year; however, RSU 26 anticipates borrowing \$645,000 in order to pay for necessary improvements to Orono High School, Asa Adams School and to purchase an emergency generator for the Glenburn School. Issuance of debt will have an obvious impact on the school budget though some of that impact should be offset by lower maintenance costs at the high school and Asa Adams elementary school. Even if the anticipated savings emerge, any reduction in state aid to education will mitigate against the effect of these savings for the local community. While savings were anticipated in reductions in staffing in areas such as special ed as well as administration, cooperative purchasing and the elimination of duplication in the school lunch program, it may take two budget cycles for those savings to be seen in reduced budget requests. The Town agreed to provide support services in FY 2010 which were never charged to the School Department by virtue of the fact that they were a department of the Town and this will continue in FY 2011. Two examples of these services are snow removal on school property and funding of half the cost of school crossing guards which has been part of the police budget for many years. Including these costs in the School budget will have little or no impact on the Orono taxpayer since the services have to be provided and payment for them will simply be moved from the municipal budget to the school budget. The biggest factors that will affect Orono taxpayers will be the level of support from the state for education and the amount of tuition revenues the RSU receives from other communities. Even though Glenburn and Veazie are part of RSU 26, these communities continue to have choice in where they send their high school population. If students attend Orono High School from either of these communities, tuition is paid to Orono High School which is part of the revenue stream.

The capital improvement program for both the Town and the Water Pollution Control Facility was completed in FY 2010. The Public Library opened in late August/early September; the Treatment Plant upgrade was finished in FY 2010. These projects had been in the planning stages for many years and it is a testament to the public spiritedness of the community that it has supported all these expensive projects at a time when the economic climate is not encouraging. Capital budgets for the Town are higher than they were in FY 2010. The final capital budget as presented to Council in April, 2010 called for \$1,435,700 in expenditures. Revenue to support this program required only \$263,700 in tax dollars; the rest was raised from reserves, bond proceeds which had been held in a reserve fund, grant funds, downtown TIF funds and a transfer from the Fund balance. Major Public Works projects planned for 2011 include infrastructure repair on Page Place and on Pine Street, including the construction of sidewalks near the public library, the reconstruction of a culvert on Margin Street and other

miscellaneous projects in curbing, sidewalk, street repair and storm water improvements. The Pine Street Project will be largely funded by the 2008 Maine Municipal Bond Bank loan; the other projects are funded through the normal budgeting process with transfers from the fund balance to minimize increases in the tax rate. The total Capital Budget for FY 2010 was \$721,295 down significantly from FY 2009's total of \$2,483,219; the budget for FY 2011 is almost twice that of FY 2010. Infrastructure needs over the next four budget cycles total over \$1.8 million; capital facilities expenditures which consist of the construction of a town garage and the closing of the current cell at the landfill are anticipated to be almost \$3.8 million. Funding for the construction of a public works garage will come from additional bonding. The WPCF's capital budgets are modest with the replacement of the sludge truck being the most expensive at \$80,000. Preliminary engineering will be done for a future sewer project on University Place.

Reviewing revenue collection and expenditures for fiscal 2010 with adjustments for the absence of school department revenues, revenue collections were down slightly over fiscal 2009 (2.3%) which reflects the downturn in the economy. Comparing budgeted expenditures with actual expenditures, all areas of the Town's budget reported expenditures lower than budgeted. Total expenditures for the Town were over \$813,000 less than in fiscal 2009. This was a result of eliminating several full-time positions as a result of attrition and the exercise of exceptional fiscal prudence on the part of management. The total fund balance at the end of FY 2010 was \$8,006,854. This is down from 2009 by \$515,000 which recognizes that without the school department's demands on cash for both payroll and payables, there is less need for fund balance levels as high as they have been. With the creation of the Regional School Unit form of educational administration, the Town Council has lost a great deal of the oversight it had in the budget process as it relates to education and it will be essential that the school administration exercise restraint and fiscal responsibility in the preparation of budgets in the future.

The need to be fiscally responsible and prudent in all areas of the budget becomes even more urgent in times of economic instability and uncertainty. In March, 2009, the Housing Foundation, one of the Town's largest taxpayers, applied for tax exempt status at the urging of their mortgage holder. In FY 2009, the combined taxes for all properties managed by the Housing Foundation were over \$183,000. The loss of this taxpayer represents an additional challenge for a community in which more than 50% of the property is tax-exempt because it is part of the University of Maine campus. The Housing Foundation will make a payment in lieu of taxes for FY 2011 in the amount of \$35,000 but this amount is a small percentage of what they paid in property taxes.

The Town has been fortunate that the increase in health care premiums for 2010 was kept to 8%. Recognizing that the trend for higher premiums is accelerating, the Town has opted for a different health plan offered by Maine Municipal Association. While the overall increase for all health plans increased by 10.61%, by opting for a plan with slightly higher co-payments, the Town will actually save between 2 & 3% over FY 2010. This percentage translates into a savings for FY 2011 of about \$14,000 in spending for health care premiums, with employees benefiting to a similar degree in their payroll deductions for the family plan though their out of pocket expenses will probably be higher. This is a one-time savings only; having chosen to offer a plan with higher co-pays and higher limits on out of pocket expenses in FY 2011, future premiums will continue to rise. In another area of employee benefits, Maine PERS, the retirement system for participating local districts such as Orono has recognized the need to raise the contribution rate of employers over the next three years in order to meet future obligations. As wages increase, the combination of an increased contribution rate on top of higher wages will demand more financial commitment from the Town to provide for a secure retirement for current and future employees. Without increased support from the State in such areas as school funding and state revenue sharing, the increase in the cost of employee benefits will translate into either decreased or no cost of living raises for employees, reduction in the labor force through either attrition or layoffs, and ultimately reductions in services provided. Municipalities throughout the country are being faced with difficult choices and the ability to draw upon reserve funds to maintain key services and continue to invest in a sturdy capital improvement program will be even more important in the future than it has been to date. Orono is fortunate to have a healthy fund balance as well as numerous reserve funds that have been established over the years to deal with times of diminishing resources and stable or expanding demands.

In fiscal 2010, Orono embarked on various ambitious economic development projects, such as providing infrastructure for the Kelley Road Interchange area to encourage the development of businesses in this area,

implementing a transit TIF district to improve the appearance of the downtown region, encourage greater commercial development in this area and fund the Black Bear Shuttle which was successfully implemented in FY 2010, mitigating industrial contamination in the area of the Webster Mill which was tax-acquired several years ago in the hope that this might ultimately be a site for redevelopment, and exploring ways that the Town can work with abutting owners to find new uses for the former site of the Katahdin Building, perhaps developing a mixed use building with upscale commercial stores or restaurants as well as apartments on the upper levels. In FY 2011, Orono is closer to accomplishing most of these projects. The Webster Mill Site is being marketed for 24 condominium apartments by a private developer working with the Town. As soon as a satisfactory percentage of units are "purchased," construction will begin in an area of town that has become largely student housing in older houses. It is hoped that a project such as this will encourage a general upgrading of the neighborhood. The empty Katahdin site has recently been purchased by the University Credit Union ensuring that there will be a healthy commercial presence in the center of town once the entire site is developed. In fiscal 2010, the Town began an experimental program working with the University, the downtown merchants and one of the larger student housing developments to provide free shuttle service between campus and the downtown area. This service not only reduces the amount of vehicle traffic going to and from campus, it also allows residents along the shuttle route to go between campus and downtown Orono with ease and has brought more business into the downtown area. The development of a vibrant mixed use building in the center of town will encourage additional foot traffic in the downtown area and greater commerce for local businesses. FY 2011 will also see the development of a new web site for Orono more in keeping with its potential as a site for both residential and business development; it is hoped that the more user friendly, dynamic web site will encourage new residents and businesses to consider Orono as a place to live and work.

Government exists to provide services to its citizens. The goal is to provide these services as efficiently and effectively as possible. One question which is frequently raised is how to measure these services. Do they meet the needs of the majority of the citizens regardless of their ability to pay for them? It is difficult to measure efficiency in providing services because they are not easy to quantify and there is little agreement as to what should be measured. It may take an hour to register a new car or ten minutes. The end result is the same yet the employee who spent an hour to accomplish the same end product of handing the car owner a license plate and a registration was not less efficient than the employee who accomplished the same result in ten minutes: different circumstances require more work than others. Orono provides a very wide range of services that its residents have come to expect. At times of economic downturn, the challenge of continuing to provide the same level of service with no means to increase revenues other than increasing the property tax becomes exceptionally challenging. As the home of the University of Maine, the largest campus in the state university system, more than 50% of the property in Orono is tax exempt. The University has consistently made a contribution in lieu of taxes to the Town but the ability of the University to continue to do so may be threatened by continuing reductions in support from the State. The Town will continue to provide both fire and code enforcement services, particularly in the area of life safety to the University but the challenge of providing these services which are very labor and equipment-intensive will be greater with reduced financial support.

Residents of Orono choose to live here; property owners have made a commitment to buy a home and maintain that residence because they want to be in a community that offers unique cultural and educational opportunities and value the wide range of services that Orono offers. Some of the expectations that residents in Orono have include a high-quality public education system, a public library, a senior citizen center that is accessible and welcoming and provides a place for seniors to meet four days a week for a nourishing inexpensive midday meal and to socialize and decrease the isolation that frequently comes with advancing years, a public works department that efficiently handles both snow removal and spring cleanup and maintains the roads that enable the efficient movement of commuters in and out of the community during the week, and a public safety department that provides police, fire and ambulance services effectively. It is somewhat ironic that Orono is the vibrant, attractive community that it is because of the presence of the University of Maine but it is also a community that relies on residential property for over 90% of its tax revenue partly because of the tax exempt status of the University. In addition, the presence of the university campus in the community necessitates higher levels of service delivery than the typical Maine community of less than 10,000 residents. The large number of people living and working on campus requires an efficient Public Safety presence providing police, fire, ambulance and occasionally hazardous materials professionals. Heavy streams of commuters in and out of Orono every week day means that

the Public Works Department must keep the main arteries into and out of town open and passable during all manner of weather conditions. The University is also the single largest user of the Water Pollution Control Facility. As the major contributor to the WPCF, it is the major reason for increasing the capacity of the plant but the inevitable increase in sewer fees over the last several budget cycles has resulted in huge increases in the sewer fees that the University pays. It may well be that the increase in the cost of handling sewer treatment for the University will impact its ability to contribute to the general fund for the provision of other key services. While it is easy to cite the challenges of the presence of the University in the community, it is also important to note that college towns tend to do better during economic downturns because students continue to seek their services, professionals on the staff continue to be able to support their life styles in Orono including the relatively high property taxes, and unemployment as a whole is relatively low.

This optimism about Orono's future, tempered with awareness of the challenges ahead was reflected in the recent upgrade of the Town's Bond rating by Moodys Investment Services. In November, 2009, Moodys upgraded the Town's bond rating from A2 to A3 with the negative outlook removed. Moodys cited the strength of the Town's financial policies, healthy reserves and undesignated fund balances, and our role as the home of the University of Maine as reasons for the improved rating. This upgraded bond rating will result in lower borrowing costs for the town if we need to bond for future capital improvements such as the construction of a Town Garage. In September, 2010, the Town began to explore the possibility of refinancing the 2000 bond issue that enabled the construction of the building in the Research and Technology Park in order to save in the amount of interest paid on the outstanding bonds. The process was completed in November, 2010 and resulted in an upgrade of the Town's bond rating by S&P from A to A+.

In summary, the demand for services of a high quality will continue and revenues, other than property tax revenues which the Town controls, will remain relatively flat or decrease. There may be occasional one-time revenues from grants, etc but these one-time revenues are designated for specific purposes and not usually for delivery of services. Areas such as excise tax collection, state revenue sharing, and state support for education will likely remain flat or decrease over the next 4 or 5 years. This being only the second year of the separation of the education department from the Town, it is too soon to know if the projected savings will actually take place. It is also important to know that the local community can still decide to deliver a higher level of educational services than the state is willing to support which would mean that the total cost of such enhanced programs would fall totally on the Orono tax payer. Capital investment has increased significantly over the last six years, and there are additional plans to accomplish even more needed infrastructure improvements in spite of a tendency to not support any new initiatives. Cutting capital expenditures might seem like an easy way to gain tax relief but down the road those improvements will cost considerably more to accomplish and the problems that would be solved by these projects will continue to be problems for many years to come. While the Town has built significant reserves for some of the major capital needs such as construction of a town garage and the reclaiming of Pine Street, the cost to do these projects increases with each year: the amount of interest these funds are earning do not bridge that gap. The cost of energy seems to be relatively stable at this time but there are no guarantees that this will remain the case over the next budget cycle. In FY 2011, the Town plans to implement a general retooling of its lighting system for all buildings in order to achieve greater energy savings in years to come as well as demanding less of the environment. The 2010 budget analyzed in these pages was able to deal with the challenges presented by the economic downturn without sacrificing municipal services. This is one of the key achievements of the Town when one considers the diversity and level of services offered with a work force that has remained stable in terms of number of employees through the last five budget cycles. There have been three positions eliminated as a result of attrition over the last 2 years but further reductions in staff will mean reduced services in some areas. The reality of government is that someone has to pay for the services provided – they are not free though they are not charged for when delivered nor is the ability to pay considered when delivering public services. Local government is less isolated from those who use its services and from those who pay for those services in the tax bills they receive than larger units of government. This is a challenge that the Town of Orono has met with fiscally responsible policies and practices.

CONTACTING THE TOWN'S FINANCIAL MANAGEMENT

This financial report is designed to provide our citizens, taxpayers, customers, and creditors with a general overview of the Town's finances and to show the Town's accountability for the money it receives. If you have questions about this report or need additional financial information, contact the Town Office at 59 Main Street, Orono, Maine or call 866-2556. Citizens are welcome to visit with the appropriate staff on any financial matters.

REPORT OF POLICE DEPARTMENT 2009-2010

On behalf of the Orono Police Department, it gives me great pleasure to present the annual report for fiscal year 2009-2010.

The mission of the Orono Police Department is to provide a safe, secure atmosphere and enhance the quality of life in the Town of Orono by working cooperatively with the public and within the framework of the U.S. Constitution. Our mission is to strengthen public confidence in the organization, develop and maintain positive relations with the community and to promote a safe and friendly community through enforcement and education.

Our department is currently staffed with fourteen full time officers, which includes the Chief of Police, Captain, three Sergeants, a Detective, a School Resource Officer, and seven Patrol Officers. We have a full time Administrative Assistant whose time is shared between the Police and Fire Department. We also continue to receive the invaluable assistance of two very dedicated volunteers who help with the many day to day administrative tasks, including fleet maintenance and repair and maintaining a data base to track our enforcement efforts of the Disorderly Housing Ordinance. These two individuals have been with us for several years now and we are very fortunate to have them as part of our organization.

There was one vacancy that occurred over the past year in our department. Our School Resource Officer, Seth Burnes, tendered his resignation in March 2010. He decided to leave law enforcement altogether and pursue a career in the private sector. The department conducted a statewide search and after an extensive hiring process, Officer David Silk was selected to fill the vacant position in June 2010. Officer Silk had spent four years in the military and at the time he was hired had just earned his baccalaureate degree in Criminal Justice from Husson College in Bangor. He is scheduled to attend the eighteen-week Basic Law Enforcement Training Program at the Maine Criminal Justice Academy in Vassalboro, which will begin in August 2010. Once completed, he will be a state certified full-time police officer. Officer Ed Leskey has taken over the duties as School Resource Officer.

The Orono Police Department has continued with its commitment to community policing by having more interaction with community members and the continuation of several successful programs. We continue to run a bi-annual Citizen Police Academy and have remained active in programs that allow us to interact with the senior citizens in our community. We have conducted several classes throughout the community in an effort to educate them about issues such as fraud and identity theft. Some of our other programs include our House Check Program, TRIAD, Project Good Morning Program, Prescription Drug Return Program, and Women's Self Defense Program. These programs could not be successful without the dedication and commitment of the officers who put so much time and effort into them.

We continue to place a strong emphasis on the training and development of the officers and this past year has been no exception. In addition to the training courses mandated by the state, department officers spent over 1,200 hours at training courses throughout the last fiscal year. All the supervisors received training on leadership and managing employees. The officer's training covered topics such as Drafting Effective Search Warrants, FBI-LEEDA Command Institute, Coordinated Community Response to Domestic Violence, Mechanics of Restraint & Control Instructor, Homicide Investigation & Crime Scene Management, Methods of Instruction, Interview & Interrogation, and OUI Instructor Development. This is a very short sampling of some of the classes our officers have attended. We have several certified instructors in our department who are expected to actively teach their particular discipline, which has enhanced our in-house training program by sharing what they have learned with the other officers. In fact, ten of our fourteen officers are certified instructors, which is very rare for a department of our size. There is a tremendous benefit to having so many instructors with the biggest advantage being that it makes us very self-sufficient. All the certifications that we need to keep up with on a yearly basis such as firearms, Taser, etc, can be done in-house with our own instructors. Many times this can be done while an officer is on duty which, in turn saves us money because we do not have to send the officer out for the training and we eliminate the need to pay to bring instructors in to train us. Several of our officers also spend considerable time

teaching at the Maine Criminal Justice Academy and also at the 100 hr Pre-Service Law Enforcement Program which keeps their skills sharp and also serves as a great recruiting tool for us. The Town of Orono and community members will certainly see the value of this training as the officers continue to become more capable in their knowledge, skills and abilities.

Our department also has two officers who act as our Domestic Violence Coordinators. They are responsible for following up on all domestic violence cases to ensure that the victim is getting all the assistance they need and to make sure they are aware of all available resources. We also have a Crisis Intervention Team comprised of six officers who have received special training on dealing with individuals who are in a mental health crisis situation.

The Orono Police Department has continued to procure grants from several different sources to pay for special enforcement details that focus specifically on OUI's, speed, seat belts and underage drinking. This is a great benefit to our department and the Town of Orono as we would not be able to support these efforts without the grants. We continue to monitor and conduct compliance checks of the local establishments that sell and/or serve alcohol in an effort to ensure that the Town of Orono has safe establishments for people



*L-R: Officers Leskey, Dinsmore, Sgt. Lajoie, Merrill, Sgt. Scripture
Standing: Detective Whitehouse, Office Assistant Jessica Mason, Officers
King, Watson, Zalva, Chief Duquette, Sgt. Wilcox, Marko, Silk, Capt. Ewing and
Volunteer Lee Cookson*

to enjoy. We will continue to work diligently to meet the needs of the community and to be responsive to the requests for police services in the area of quality of life issues.

The Orono Police Department promises to uphold the laws that protect both life and property of the citizens of Orono without bias or prejudice. We pledge to conduct ourselves both professionally and personally in ways that demonstrate that honesty and integrity are our code of honor.

I will close this report with my sincere thanks to the citizens of Orono, the Town Manager and the Orono Town Council for your continued support of our department. I would also like to extend a special thanks to the dedicated, professional officers of the Orono Police Department for the wonderful job that you do.

Respectfully submitted,

Gary Duquette
Chief of Police

POLICE INCIDENT REPORT 2009-2010

NATURE OF INCIDENTS	TOTAL INCIDENTS
Abandoned Vehicle	13
Assault with a Knife	1
Alarm	126
Ambulance or Medical Assist	155
Animal Problem	203
Alcohol Offense	132
Assault, Simple	42
Agency Assist	340
Attempt to Locate	12
Bail Search	24
Citizen Dispute	6
Custodial Interference	3
Citizen Assist	83
Civil Matter	19
Criminal Mischief	89

NATURE OF INCIDENTS	TOTAL INCIDENTS
Communications Offense	19
City Ordinance Violation	1
Court Service	152
Dead Body	3
Disorderly Conduct	61
Designated Patrol	363
DUI Alcohol or Drugs	13
Emotional/Behavioral Problem	26
Escort	11
Erratic Vehicle Operation	140
Family Fight	25
Fraud	31
Fireworks	7
Harassment	48
Police Information	524
Intoxicated Person	38
Juvenile Runaway	8
Juvenile Problem	25
Lost or Found Property	168
Lifeline Program	13
Vehicle Lockout	3
Loitering	2
Littering/Pollution Problem	7
Message Delivered	9
Missing Person	14
Motorcycle/Recreation Veh Prob	1
Not Classified	3
Noise Problem	215
Nonsufficient Funds Checks	6
Overtime Detail	91
Other Offenses	4
Parking Problem	97
Property Check	1135
Property Damage, Non-vandalism	13
Suspicious Person/Circumstance	148
Public Service	411
Property Watch	25
Recovered Stolen Property	1

NATURE OF INCIDENTS**TOTAL INCIDENTS**

Resisting/Interfering w/ Police	1
Recover Stolen Vehicle	1
Skate Board Problem	1
Suicide Attempt	6
Suicide Threat	20
Traffic Accident, Cruiser	3
Traffic Accident, Property Damage	255
Traffic Accident, Personal Injury	41
Traffic Hazard	71
Threatening	17
Traffic Offense	130
Towed Vehicle	2
Theft, Property, from Motor Veh	8
Trespassing	15
Training	19
Theft, Vehicle	2
Unlawful Burning	8
Unsecure Premises	25
Utility Problem	33
Vagrancy	1
Vehicle Serial # Inspection	3
Violation of P.O.	4
Violation of Release Condition	18
Warrant Arrest	33
Weapon Problem	14
Welfare Check	300
Weapons Offense	1
Person Wanted Out	<u>32</u>
Total Incidents for This Report:	6,842

REPORT OF FIRE DEPARTMENT 2009-2010

For Emergencies, DIAL 9-1-1

For Administration 866-4000

On behalf of the fire department, I am pleased as your Fire Chief to present the annual report for fiscal year 2009-2010.

The Orono Fire Department is a full service department. It is staffed 24 hours a day, 365 days a year by a full time chief and 16 full time personnel. To provide service, the department has three crews. Each crew has an officer, two paramedics and drivers. Personnel work 24 hours on duty with 48 hours off duty, on a rotating schedule.

In FY 2009-2010, the department answered 1,711 requests for service. Delivery of service is accomplished with the following apparatus:

- 3 Ambulances
- 2 Class A Pumpers
- 1 100' Platform Tower Quint
- 1 Boat
- 1 HAZMAT Unit

Of those 1,711 calls, 1096 were for EMS service. We provide the Town of Veazie with full time EMS coverage.

PUBLIC EDUCATION AND FIRE PREVENTION

The best way to prevent an emergency is through education. The Orono Fire Department has, over many years, implemented and sustained a proven fire and injury prevention program. These programs span many age groups; going into the community, our firefighters work with and teach individuals ways that they can help prevent or minimize emergency situations.

The Orono Fire Department has a great relationship with ASA Adams, the staff and students alike! We go to all grade levels each month during the school year, covering a wide spectrum of topics from fire prevention to injury prevention and everything in between. And to end the school year we have an annual field day incorporat-

ing different activities that reinforce lessons learned combined with fun. We also work with local daycares exposing younger children to basic fire and injury prevention topics such as: meet the firefighter, never play with matches/lighters, 911System, etc. At such a young age, children are often afraid of strangers and, by visits, they learn firefighters are “safe” people and we start setting the foundation for the years to come!

Our college population is also a group we work with. Orono Fire’s biggest program for this age group is our Building Complex Marshal program. We have 5 student marshals that help with fire prevention and inspections on-campus. Each year we have many applicants who apply for the Student Marshal position. Each individual must possess a number of qualifications to be considered, and then go through an interview process. The Marshals who are chosen have a lot of responsibilities: doing weekly checks of dorms and documenting problems found, doing quarterly fire/injury training in the dorms, and knowing the fire alarm panels and responding to trouble alarms, just to name a few. These students help the Fire Department by not only responding to non-emergency incidents, but they are also our “eyes and ears” on campus, our way to feel out this important part of our community, helping us to better understand how we can serve them best.

Orono Fire also provides weekly blood pressure clinics. Every Wednesday, Firefighter/Paramedics meet with our elderly population to get blood pressures taken. This time is also used to interact with the elderly on how they are doing and answer any questions they may have.

Orono Fire has many different programs that community members can utilize and learn from. We offer CPR/First Aid classes, Evacuation Plan Design, MSDS awareness, assistance with Juvenile Fire setters and Multi-Family Inspections. We pride ourselves in the work we do. Our goal is to reach all areas of the community from young child to elderly adults because we believe the best way to prevent emergencies is through education!

INSPECTION DIVISION

Fire Inspector Vaughan oversees all properties in Orono, including the University of Maine. Inspector Vaughan manages multi-family inspections, review of building plans and conducts Life Safety Inspections. Our inspection program looks for compliance with sprinklers, alarms, fire extinguishers, hood systems in kitchens, conducts fire drills and tests evacuation plans for businesses. The multi-family inspection program provides inspections of buildings containing three or more units. Inspections are done on a three-year rotational basis. Compliance issues noted include disabled smoke detectors, blocked exit paths, trash, and improper use of open flame devices. All firefighters have been trained and assist in the field inspections, along with conducting pre-fire incident planning.

Fire Inspection Report for July 1, 2009 to June 30, 2010:

Town

453	Buildings visited
312	Fire & Life Safety Inspections
203	Sprinkler System Inspections
107	Fire Extinguishing Systems Inspection
1228	Fire Extinguishers Inspected
10	Fire Drills/ Alarm Tests Conducted
143	Apartment Buildings Inspected
216	Apartment/Rental Units Inspected
24	Chimney/Heating Inspected
18	Knox Boxes Installed/Keys Checked
31	Meetings Attended
14	Letters of Correction Sent
141	Letters Received
7	Other
14	Classes Taught
9	Burning Permit Site Inspection
12	LPG/NGAS Instillation Inspection

University of Maine

199	Buildings Visited
123	Fire & Life Safety Inspections
27	Sprinkler System Inspections
23	Fire Extinguishing Systems Inspection
58	Fire Extinguishers Inspected
57	Fire Drills/ Alarm Tests Conducted
58	Knox Boxes Installed/Keys Checked
33	Pre Event Inspections
280	Event Forms Reviewed
16	Events Inspected
79	Meetings Attended
40	Letters of Correction Sent
100	Letters Received
11	Fire Hydrants Flow Tested
1	Stand Pipe Flow Tested
5	Fire Works Site Inspected
1	Class Taught
15	Others
2	Heating

Greek Houses

81	Houses Visited
26	Fire & Life Safety Inspection
31	Sprinkler Systems Inspected
30	Fire Extinguishing Systems Inspected
38	Fire Extinguishers Inspected
36	Fire Drills/Alarm Tests Conducted
9	Knox Boxes Installed/ Keys Checked
9	Meeting Attended
1	Fire Prevention Class
35	Letter of Correction Sent
32	Letters Received
4	Heating
1	Other

TRAINING

The fire department provides education and training opportunities to all members. Most training is accomplished on-duty in order to reduce costs and develop teamwork. The department manages an in-house program which meets regulatory requirements and covers fire suppression, emergency medical care, apparatus operation, and all hazards response. The fire department also sends firefighters and officers to professional development courses. These courses are used to earn or maintain professional licensure, provide education in management, and improve leadership skills.

The Orono Fire Department continues to maintain core skills in firefighting and emergency medical response through its training program. The other primary focus of the training program is to improve and expand technical skills so that the department is prepared to respond to various emergencies that may be experienced by residents of, and visitors to, the Town of Orono. Preparing for any emergency is known as all hazards planning. This could include motor vehicle and industrial accidents, confined space rescues, hazardous material emergencies, electrical emergencies, rope rescue, building collapse, and a variety of other calls. The department continues to utilize traditional and nontraditional methods of training in order to maintain a quality training program in a cost effective manner.

During the last fiscal year, the members of the department attended 1,221 hours of class or drill time. All paramedics were recertified in Pediatric Advanced Life Support and attended many hours of medical continuing education (CE). This training is necessary to maintain licensure through the State of Maine. All members of the department attended certification classes in confined space rescue and recertification in hazardous materials technician and water rescue.

EMS - EMERGENCY MEDICAL SERVICES

The department offers full service emergency medical service to our residents. The department is permitted to paramedic level, with a mission to provide paramedic 24/7 coverage. For quality assurance the department has an advisory board with a medical director - Dr. Bowie. The service works closely with Maine EMS and Region 4 for continuing education and quality assurance. EMS is extremely

*Fire Chief "Buddy" Webb
and Fire Marshal Henry
Vaughan*



stressful and demanding work with requirements for continuing education and training.

Orono citizens should feel very fortunate. We have eight paramedics, with at least two or three on each shift. We, along with Old Town, provide top notch care to our citizens. I have the utmost respect for our EMS people. They do a great job.

HAZARDOUS MATERIALS TEAM

We continue to provide protection for the Town of Orono and the University of Maine. We are also under contract to Penobscot County for Haz-Mat services. Orono also serves as the WMD (Weapons of Mass Destruction) Team for the State of Maine. We continue to train on a state and local level.

EMERGENCY MANAGEMENT – EMA

The department is charged with the responsibility for Emergency Management, a term formerly called civil defense. Time is spent developing and updating action plans for alert/warning, evacuation and sheltering in the time of disaster.

Respectfully Submitted,
Norman E. Webb
Fire Chief

"A" Shift

L - R:

***Dennis Bean,
Ben Pratt,
Bryan Hardison,
Brad Strout,
and
Kevin Sirois***



"B" Shift

L - R:

***Joel Sides,
Jared LeBarnes,
Robert St. Louis,
Paul Haley,
and
Kevin Peary***

"C" Shift

L - R:

***Matt Grindle,
Mark Roy,
Scott Luciano,
Nate Sockalexis,
and Erin Frank***



INCIDENT RESPONSE: The department continues to be able to provide service to most incidents within the three-minute goal established.

BUSIEST TIME OF DAY: 9AM to 7PM

INCIDENT RESPONSE: cooking, electrical motors/lights and candles continue to be the leading cause of fires within our town.

Fire	53
Overpressure Rupture, Explosion, Overheat – No Fire	4
Rescue & Emergency Medical Service Incidents	1,059
Hazardous Condition (No Fire)	59
Service Call	60
Good Intent Call	111
False Alarm & False Call	200
Severe Weather & Natural Disaster	4
Other	<u>3</u>
Total Incidents	1,599

REPORT OF PUBLIC WORKS DEPARTMENT 2009-2010

The Public Works Department has had a very active and interesting year. Major projects on Essex Street, Cromwell Drive, Lexington Road, Middle Street, among other areas all came to a close, and we worked through a quiet winter season.

The winter season of 2009 – 2010 saw Public Works crews called to plowing duty 26 times; far less than last year's total of 41. Continued effort was placed on sidewalk clearing as we work toward making Orono a safer place for pedestrian and bicycle traffic. Spending for overtime, fuel, and materials were all well under budget thanks to calm weather during the months of February and March. A minimal spring snow melt helped keep the river and stream levels manageable and allowed our drainage system to keep up.

This year's capital road construction and general road maintenance funds were spent primarily on the following major projects:

- Essex Street Reclaim and Drainage Improvements Project – Essex Street was reclaimed and graded then paved with a new smoother, wider surface. The improved cross slope and increased width will provide a safer travel way that will be easier to clear of snow and ice during the winter months and allow for better drainage. Once the base course pavement was placed, new driveway culverts were installed and the roadside ditches were cleaned to promote drainage of stormwater. The surface course pavement is planned for the 2011-2012 budget year.

- Cromwell Drive & Lexington Road Pavement Rehabilitation and Sidewalk Reconstruction Project – Areas of Cromwell Drive were reclaimed, and paved with base pavement. Then, shim and surface course pavement were placed on both Cromwell Drive and Lexington Road. Drainage and sewer structures were all adjusted to grade. Reconstruction of the sidewalks included excavation of the existing sidewalk, installation of a new seven foot wide gravel base with geotextile fabric, paving of a new six foot wide paved surface, matching paved driveways to the new sidewalk grades, and loam and seed to match existing lawns.

- Middle Street Pavement and Utilities Improvement Project – This project was a joint effort between the Public Works and Sewer

Departments, and the Orono Veazie Water District. Construction included installation of new sewer and drainage pipes and structures, new water lines, and a full reconstruction of the roadway and adjacent curbs and sidewalks from Pleasant Street to Beech Street. Public Works crews pitched in on this project, constructing the new sidewalk and adjusting the new sewer and drainage structure frames to the new grade of the road.

- Drainage Improvements –Catch basins were repaired or rebuilt on Goodridge Drive at the municipal pool, Margin Street, Elm Street, Hamlin Street, Harrison Avenue, Bennoch Road, and College Heights. Culvert replacements and drainage ditch improvements were completed on Gardner Road, Sunrise Terrace, Westwood Drive, and Chapel Road.

Other miscellaneous projects taken on by the department include the construction of a retaining wall at the Brownie's Beach parking area, Webster Park lawn repairs and tree maintenance, installation of thermoplastic pavement markings at the Westwood Drive and Town Office crosswalks on Main Street, masonry repairs to the Main Street stone wall, construction of a trash receptacle screen at Gould's Landing, paving the Willow Street cul-de-sac, and pavement and drainage improvements at the Fire Station.



*L-R: Adam Smart, Bradley Melansen, Tony Boucher, Greg Daigle, Ken Beylerian, Mike Smart, Ron Dube, Richard Rideout, Scott Ouellette, Rob Yerxa (Director)
Top Row: John Collins and Don Wickett. Absent: Wendell Young.*

The Cemetery Crew had 27 burials this year. Along with keeping the cemetery grounds well groomed, they also constructed a new retaining wall near the tomb.

Public Works continues to do our part in helping the town comply with our Stormwater Management Permit. Street sweeping and cleaning and inspection of our catch basin structures help keep our stormwater outfalls as clean as possible. Regular inspection of those outfalls along with our entire storm drain system helps us identify and correct problems. We labeled all of our existing stormwater catch basin structures this season with a message – “Dump No Waste, Drains To River.” This is part of an education initiative to try to help residents understand where stormwater goes once it is in our drainage system.

Fall and Spring Cleanup is another way we work to keep our drainage system free of debris and help keep our Town looking good. Public Works picks up over 350 yards of leaves and 200 yards of chipped brush and limbs every year. Also, in May, the town held its annual stream cleanup event. This year over 100 residents worked together to help pick up trash and other debris from our trails, streets, and river banks. Congratulations to all that participated in a fun, educational, and productive event!

We are still doing curbside recycling pick up every other week. We had our “Free Landfill Week” again this year. There were over 600 customers for a total of over 235 tons of wood, metal, and demolition debris. The Town Garage was very busy keeping everything in working order so that we can do all of the work we do.

In closing, I want to thank the Town Council and the Town Manager for their continued support of the Public Works Department. Kenny and all of our employees worked through a busy year with great success and should be commended for their hard work and dedication to The Town of Orono.

Respectfully submitted,

Robert J Yerxa
Director of Public Works and Engineering

REPORT OF THE ORONO WATER POLLUTION CONTROL FACILITY 2009-2010

The operation and maintenance of the Water Pollution Control Facility (WPCF) continues to go well. The facility had 1 effluent violation during FY 2009-2010. The facility treated 447.5 million gallons (MG) of wastewater. Approximately 517 MG were treated the previous year. The billed flow was 252.9 MG, down from 256.2 MG for the previous year.

During 2009-2010, 3 combined sewer overflows (CSO) were recorded. A CSO can occur when the hydraulic capacity of the treatment plant is exceeded during heavy rainfall events and seasonal runoff and allowed to flow untreated to the Penobscot River. The Town and University of Maine continue to rehabilitate the sanitary sewer system to eliminate inflow and infiltration of extraneous water that causes CSO's. Our sewer rehabilitation program will continue in the future by relining or replacing old clay sewers throughout the town.

A major rehabilitation project to replace sanitary and stormwater sewers at the upper end of Middle Street was completed in July 2010. Additionally, new equipment purchased were sewer flusher equipment and composit sampler.

Our major capital improvement to upgrade the wastewater treatment plant is complete. The project began in April 2007 and substantial completion was in December 2008. Punch list issues were completed through 2009-2010. The new plant has several new processes that include: headworks building to remove grit and trash; modified aeration basins (2) and selectors (3) for biological nutrient removal (BNR); clarifiers (2) mechanical upgrade; ultraviolet light (UV) disinfection system; and aerobic digester for sludge storage/reduction. Physical plant improvements were operations building modifications and construction of a maintenance garage.

Capital improvements and major equipment purchases made during FY 2009-2010 were as follows:

Complete Treatment Plant Upgrade Project. (Punch List)

Replace sewer flusher equipment.

Replace compositor sampler.

Middle Street sanitary sewer replacement (413ft), stormwater sewer (245ft).

Capital improvements and major equipment purchases planned during FY 2010-2011 are as follows:

Our next sewer rehabilitation project will be to reline 900 feet of 8 inch clay sewer at University Place. During 2011 we will do a flow study of the sanitary sewers with emphasis on both interceptor sewers located along both sides of the Stillwater River. Additionally, we have proposed replacing the 1990 Top Kick sludge dump truck. However, this may be postponed until we determine what our long term sludge disposal method will be.

Reline 900 ft of 8 inch old clay sewer at University Place.

Replace 1990 Top Kick sludge dump truck.

Sanitary sewer flow study.

The FY 2010-2011 Operation and Maintenance budget will increase by \$53,669 or 3.3% over the previous year. The increase is due in part to higher energy consumption resulting from new treatment plant upgrade processes, capital/reserve expenditures, and planned increase for bond payment for the treatment plant upgrade. Therefore, sewer billing revenue needs to be increased by 2.2%. By Council order effective July 1, 2010 the rates will increase from \$4.44 per 100 cubic feet of consumption to \$4.54. The minimum quarterly charge increases from \$53.28 to \$54.48. Unmetered quarterly charge increases from \$84.36 to \$86.26. Therefore, the annual cost for the minimum household user will be \$218 and for the average user the cost will be between \$363 - \$410.

The WPCF Staff consists of Paul Wintle, Superintendent; Joe Madigan, Chief Operator; Chris Prue, Operator Mechanic; Galen Moody, Treatment Plant Operator; and Dana Cooper, Operator/Lab Technician.

I am beginning my 24th year as Superintendent of the Orono WPCF. I would like to thank the citizens of Orono, Town Council, Town Manager, Assistant Town Manager, Office Staff, and most of all, the WPCF Staff for their support and commitment in maintaining

public health for the community and environmental quality for the Penobscot River. Once again it has been my pleasure to serve the Town of Orono.

Respectfully submitted,

Paul F. Wintle
Superintendent
Orono Water Pollution Control Facility



*Water Pollution Control Facility Staff
L to R: Galen Moody, Dana Cooper, Chris Prue,
Joe Madigan, and Superintendent Paul Wintle*

REPORT OF THE ORONO-VEAZIE WATER DISTRICT 2009-2010

Your District continues to pursue its mission to provide superior quality and service at minimum practicable cost to our ratepayers.

Continued emphasis this year was on source of supply and treatment issues. District personnel and trustees have continued to interact closely with our engineering consultants, the firm of Weston and Sampson, to improve iron and manganese treatment efficiency, ensure future adequacy of water supply and to cost effectively dispose residuals from the treatment process. Pilot work to plan for necessary upgrade of aging filtration and residuals disposal systems was completed, and construction of significant upgrades at the Bennoch Road site will be completed in early 2011.

The distribution system continued to perform well with no major leaks and a very acceptable percentage of unaccounted for water.

The 2010 major renovations to the treatment process and residuals disposal systems resulted in an 18.5% rate increase effective March 1, 2011. The District is confident that we will continue to offer exceptional value compared to the majority of water utilities in Maine.

Construction this year consisted of normal system maintenance. Over the years since the District assumed responsibility for the system in 1976, management has aggressively identified and addressed numerous segments prone to leakage, freezing or chronic quality problems. The result has been a marked decrease in the expense and often misery of emergency distribution system repairs. While many components of the remaining system are old, it functions well. We continue to track problems and replace sections where justified by maintenance history.

Your current Trustees are:

Orono	Term Expires	Veazie	Term Expires
Scott Hall	12/31/13	James Parker	12/31/11
John McCormack	12/31/14	Ken Borneman	12/31/12
Jay Fortier	12/31/15		

Superintendent, Dennis Cross

REPORT OF THE ORONO HEALTH ASSOCIATION 2009-2010

Our office is open 9:00 am until noon on Monday, Wednesday, and Friday from September until June and on Monday and Thursday during July and August.

Volunteer elected officers include:

President-Trudy Tremblay
Vice President-Marlene Doucette
Secretary-Alida Coates
Treasurer-Carol Reynolds

Board members include:Lyn Adkins, Lou Bain, Janet Bilyk, Stan Borodko, Jean Carville, Janet Cloutier, Alida Coates, Marlene Doucette, Claire McDonough, Joan Netland, Carol Reynolds, Trudy Tremblay, Leah Vetelino, and Judy Whitney.

Our volunteer drivers take individuals to medical appointments. A total of 352 rides were given last year.

The drivers include Janet Bilyk, Don Coates, MaryAnn Devoe, Bob Emerson, Margaret and Melvin Every, Joyce and Paul Harris, Patty McMahon, Fred Otto, Carol Reynolds, Margaret Russell, Margene Smith, Claude Westfall, and Judy Whitney.



Nancy Pare, OHA Office Manager

We had another successful drive for the Red Cross. It was held on Wednesday, September 9th at the Church of Universal Fellowship. The Kiwanians set up and took down the equipment. The board members of the Orono Health Association worked at various shifts throughout the day. 28 pints of blood were collected.

The Thrift Shop provided a service to many families. The workers include: Lyn and Randy Adkins, Robin Aston, Lou and Murray Bain, Janet Bilyk, Stan Borodko, Jean and Woody Carville, Denise Burpee, Sue Gallagher, Janet Cloutier, Alida Coates, Rosemarie Curtis, MaryAnn Devoe, Marlene Doucette, Stefanie Egenhofer, Wayne Hamilton, Karen Kirby, Terry Legere, Nancy and Rick Paré, Jean Schick, Sue Sullivan, Trudy Tremblay, Claire McDonough, and Judy Whitney.

Marlene Doucette operated the Loan Closet, distributing wheel chairs, walkers, etc.

Respectfully submitted,

Nancy Pare
Office Manager

REPORT OF ORONO TREE BOARD 2009-2010

In 2010, the Tree Board planted 17 trees; assisted the Maxfield Drive residents who planted 15 trees in the traffic circle at the end of the road; removed or recommended removal of 7 dead trees; pruned 12 trees; mulched and tended 73 trees. We also mulched and weeded the wildlife garden between the middle/high school and Asa Adams School. In the past year the Tree Board added 14 seedlings to our nursery. The Board also welcomed Jason Charland as the newest member.

2010 marks the 14th year Orono has been part of Tree City USA. Five members of the Tree Board attended the Arbor Day celebration in Augusta, where the town of Orono received 15 sapling-sized spruce trees. Locally, to celebrate Arbor Day on May 11, 2010 Mr. Allen's fourth grade students planted 6 of these new saplings on the property between the high school and grade school near the wildlife garden. The students also planted a river birch and weeded, marked, and mulched the small spruce saplings planted by the previous year's fourth graders.

Our plans for this new year are maintenance of the Tree Board tree nursery, care of the town's trees & wildlife garden and planting new trees in the right-of-ways for residents of Orono. Last year at this time we were already outside planning our growing season tasks. This year will probably begin a bit later; however, we all anxiously await spring.

Respectfully submitted,

Molly MacLean
Tree Board

REPORT OF ORONO PARKS AND RECREATION DEPARTMENT 2009-2010

The Orono Parks and Recreation Department is honored to provide the residents of Orono with this annual report for the fiscal year 2009-10. During this past year, the Department has strived to provide the Orono citizens with programs, services and opportunities reflective of the interests expressed by the Orono community.

The summer season allowed the citizens to enjoy a series of Concerts in Webster Park with a variety of excellent performers ranging from the folk sounds of local bands such as Jim / Sam Whitman to the rock'n roll performance of Retro Rockerz. The concerts are co-sponsored by the Orono Village Association and the Parks and Recreation Department and are a tradition of summer in Orono.

The Municipal Pool experienced a better year with fairly warm temperatures and an improved weather pattern. Approximately 8,340 patrons enjoyed the opportunities the Pool had to offer with various open swim times, Red Cross swimming lessons and a lifeguarding class for future lifeguards/swimming instructors. The total number of people making use of the facility is slightly less than the previous year. The facility is 28 years old and is in constant need of improvements / renovations. The Town may want to consider a renovation program to upgrade the facility, make it more energy efficient and attract more people to the facility creating greater revenues.

The summer day camp, KidZone, experienced a good summer season averaging 48 children per week. The Department also sponsored a variety of one week sport clinics with the Orono Girls /Boys Basketball Schools, Challenger Soccer Camp, Football, Field Hockey and Chess as well as a Summer Track Club. The Youth Baseball / Softball programs have remained popular to the point additional field space is necessary and continues to be a scheduling issue. A girls softball field has been created at the Orono Recreation Field (formerly St. Mary's) along with hillside seating which will act as a natural area for parents/spectators. Improvements are being made to this facility every year with the addition of dugouts and fencing in the future.

As the weather transitioned to autumn and the leaves turned color, children's interest reflected the season and quickly turned to soccer. More than 109 children played soccer and 65 played flag /contact youth football. The fall season also provided a number of children with other activities such as ballet/tap, an after school watercolors class and a local fencing club. The Afterschool Program was once again in high gear with an average 38 children per day. The Program continues to be a need with parents whose schedules are busy during the after school hours.

Finally, the fall season was ushered in by the annual Orono Village Festival with many fun children's activities, music, food vendors and crafts available for the public to enjoy in the Village District. The event had perfect weather and more than 1,000 people enjoyed the wonderful small town atmosphere the event creates. The event is coordinated by the Department and the staff would welcome any support or assistance if people or groups are interested in becoming involved with the planning and organization.

The winter months provide the community with a variety of recreational opportunities including indoor activities such as basketball to the outdoor excitement of sledding.

More than 88 children participated in the youth basketball program ranging from kindergarteners to the 7th-8th grade travel team. Bas-



Orono Parks and Recreation Staff

L - R: Director Norm Poirier, Maida Robichaud and Wesley Nelson,

ketball was not just for the young with an over 30 year old Open Gym two nights per week. Some other adult programs included fencing and aerobics.. The Keith Anderson Community House has provided the community with a gathering place for such events as Bluegrass Bands, Dadgad Coffeehouse, Contra Dances and performances by the members of the Orono Community Theater. The Orono community is truly fortunate to have a facility with the character and warmth the Keith Anderson Building provides!

The Holiday always provides for many exciting activities from the Community Tree Lighting Ceremony to the Tea with Santa and the Gingerbread House Construction for children of all ages. With each Holiday event comes the opportunity for the community to come together and enjoy the festivities these activities have to offer creating community spirit, interaction and a sense of community.

The beginning of a new year brings with it the opportunity for youth to participate in the Learn to Ski Program, Snowboarding Lessons, X-Country Ski Club and the Learn to Skate Program. The Learn to Ski and Snowboarding Programs are held at New Hermon Mountain and attract more than 25 children from 2nd –7th grade. The month of February is the time we celebrate Valentine's Day with the annual Family Valentine Dance. This special event is always a memorable one with dancing, food and fun!

During March our efforts turn towards the local Food Network with our Little Master Chef's Program. This program continues to receive rave reviews from parents and the master Chefs! The annual Easter Egg Hunt continues to be a spectacle with the traditional Egg Hunt on Saturday morning held in cooperation with the University Credit Union attracting more than 200 toddlers to 2nd graders. The event included an opportunity for children to hunt for eggs, receive small prizes and candy from the Easter Bunny and Monty Moose. The day was complete with entertainment by "No Frown Clowns" with face painting and balloon animals. A special thank you to all the UCU volunteers for their assistance with the event

The Parks and Recreation Department also manages and facilitates the activities at the Keith Anderson Community House. The weeks are jammed with a variety of activities from fencing, aerobics and ballet to the Dadgad Coffeehouse and Community Theater

performances. Look for the schedule of events on the web at www.orono.org.

The Senior Center continues to offer our more experienced population activities and the opportunity to socialize in a comfortable setting. The Center is home to the senior meal program coordinated by the Housing Foundation providing more than 5,000 meals a year for senior citizens. The Senior Center is also available for use and rental for special events, banquets, parties. The Thrift Shop area on the 2nd floor has never looked so good and provides the community with a shopping experience one will never forget – stop in and visit!

The Orono Parks and Recreation Department staff truly appreciate the opportunity to serve the citizens of Orono. It is because of your support that we are able to provide you with the services, programs and facilities. Once again, thank you and if you have any comments about programs or would like to consider offering an activity for the community, please do not hesitate to contact our office at 866-5056 or e-mail the Director, Norman Poirier at normp@orono.org.

Respectfully Submitted,

Orono Parks and Recreation Department Staff

Norman Poirier, Director

Maida Robichaud, Recreation Programmer

Wesley Nelson, Facilities Supervisor

Orono's Recreational Facilities, Parks and Public Buildings:

Keith Anderson Community House

Tredwell Building (Recreation Office)

C.M. Parker Senior Citizens Center

Marden Park, Park Street

Orono Rec Field (formerly St. Mary's)

Gould's Landing at Nadeau-Savoy Memorial Park

Sklar Park, Mainewood Avenue

Jeremiah Colburn Natural Area, Forest Avenue

Webster Park, North Main Avenue

Asa Adams Multi-Purpose Field

Municipal Pool, Goodridge Drive

Municipal Tennis Courts (behind the High School)

Outdoor Ice Rink (behind the High School)

REPORT OF ORONO PUBLIC LIBRARY 2009–2010

2009-10 was a significant year in the history of the Orono Public Library as we opened the doors to the first free-standing public library in Orono. In the new facility at 39 Pine Street, the library continues to evolve to meet the needs of its patrons. It provides traditional information and entertainment through books and magazines. In addition, media such as audio books, DVDs and music cds have grown in popularity and now account for 31% of our total circulation. The library also serves as the living room for the community. The mornings bring a constant flow of preschool children and their parents, senior citizens, and users of the thirteen laptops that are used within the building providing free public access to computer applications and wireless internet. Some individuals make the library their “home” for several hours. Many teens spend afternoon hours in the new community room, while working adults make stops on their way home at the end of the day. The library offers daytime, evening and weekend hours in order to provide services to accommodate various schedules.



Orono Public Library Staff

*L-R: Joyce Wiebe, Louise Joliffe, Director Laurie Carpenter,
Volunteer Paul Markson and Sue Rogers*

The public library makes excellent use of the town's resources. The total budget for 2009-10 was \$305,408, which was an increase from previous years because of the added costs of maintaining a new building. This results in a \$30.50 per capita cost for library services. However, the value of materials borrowed and services provided was over \$961,095. The return on the town's investment was over 300%.

"If we don't have it, we can get it for you", is a phrase often heard at our circulation desk. A glance at the daily interlibrary loan shipments reflects a diversity of interests and tastes, which would be difficult to accommodate given our limited space and budget. The Orono community is fortunate to have access through the Minerva consortium to collections in 65 libraries across the state.

Another resource that the library boasts is the many volunteers that help out on a one time or weekly basis. During the move from Goodridge Drive to Pine Street over 50 Orono citizens came out to help move our collection. This was no easy task as half of the collection was on the second floor with no operable elevator. The solution to moving the books and keeping them in order was a human chain passing one book at a time from the upstairs shelves to the large moving carts below. When all had been packed and moved, the volunteers then joined us at the Pine Street location and placed each book, movie, cd and magazine on the awaiting new shelves. After the library opened the doors to the public, many of the volunteers wished to continue on a weekly basis. There are now 20 individuals who spend 2-4 hours each week helping with the daily operations of the library. These volunteers plus approximately 20 occasional volunteers, gave over 1500 hours of service during the past year. Thank you to all who volunteer!

2009-2010 ONGOING SERVICES:

- Minerva consortium (interlibrary loan and collection sharing with 65+ other Maine libraries)
- A comfortable place to read newspapers, magazines, and chat with friends.
- High-speed unfiltered Internet access from public or personal laptop computers.
- Access to Marvel: a collection of online, full text articles and

abstracts from magazines, newspapers, journals and reference books

- One circulating Kindle.
- Book groups for children and adults.
- Weekly story times for infants and toddlers.
- Special programs for children, teens and adults.
- Downloadable audio books from the library website
- Free passes to Maine Children's Discovery Museum and the Maine Botanical Gardens.

Collection Highlights:

- 23,092 adult books
- 12,519 children's books
- 3,488 audio, video, and music items
- 75 periodical titles
- Library patrons borrowed 64,073 items from the library's collection
- 6,870 items borrowed from other libraries for our patrons through the state and nation-wide interlibrary loan system. For the cost of our participation in Minerva, \$3,000 annually, we received \$103,000 worth of incoming inter-library loans. 6,154 items from our collection were loaned to patrons in other libraries.
- Public computers were used 3,517 times for Internet, children's games and office applications accounting for over 6% of the library's borrowing activity.

Library Users:

- The library has 3,709 active patrons.
- 38,697 visits were made to the library in 2009-2010.
- 1,982 children and caregivers attended 102 children's programs.
- 345 teens attended 21 young adult programs.
- 173 adults participated in the 18 book discussion groups.

Library Employees

Library staff included: Laurie Carpenter, Director; Louise Jolliffe, Youth Services Librarian; Joyce Wiebe, Circulation Manager; Susan Rogers, Desk Clerk; and Paul Markson, Substitute. We also appreciate the efforts of all people who volunteer their time and talents for special events and projects related to the library. They include members of the Library Board of Trustees, the Friends of the Library, the Orono Public Library Foundation and many others.

If you have any questions or would like to be involved in the library's many activities please contact the library at 866-5060.

Respectfully submitted,

Laurie A. Carpenter, MLIS
Library Director

REPORT OF ORONO PUBLIC LIBRARY BOARD OF TRUSTEES 2009-2010

Members of the Board of Trustees at the end of FY 2009-2010 were Judy Hakola; chair; Connie Perry, secretary; Steve Colburn, treasurer; Mary Cady; Murray Bain; Allison Appleby; Jennifer Jain; Kate Bulteel and Victoria Jain, youth representatives. Dorothy Pratt was the representative from the Friends of the Orono Public Library, and Sarah Kenney represented the Orono Public Library Foundation.

At its monthly meetings, the Trustees received updates from the librarian, Laurie Carpenter, about library usage, new programs, and budget considerations. Youth Services librarian Louise Jolliffe kept us apprised of the many programs and services offered to the town's young people. We commend both of them for their creative ways of maximizing the impact of the limited resources available to them.

As the staff settled into the new library building, new needs were discovered, and the Trustees were often able to help meet them. For example, in October 2009 we voted to donate up to \$2500 toward the cost of window coverings needed to control glare and heat build-up on sunny days. We also matched the town's professional development contribution to send Laurie Carpenter to the American Library Association national conference in June 2010.

The Trustees continue to work with the Orono Public Library Foundation and the Friends of the Orono Public Library to support this very valuable—and valued—town resource.

All Library Trustees meetings are open to Orono citizens. Call the library at 866-5060 for dates and times.

Respectfully submitted,

Judith Hakola
Chair

REPORT OF THE COOL COMMITTEE 2009-2010

Members: Cathy Conlow, Farahad Dastoor, Lee Davis, Ron Davis, Mark Haggerty, Roger King, Laurie Osher, Norm Poirier, Terry Porter, Paul Wintle, and Rob Yerxa.

The Town of Orono's "COOL Cities Committee" is charged by the Town Council to explore and make recommendations for policies and initiatives related to the reduction of carbon emissions, energy conservation, and reducing the Town's overall environmental impact. Specifically, the committee will make policy recommendations on the following:

- Explore, inventory and recommend policies to the Town Manager and Council for energy savings and efficiencies. Explore life-cycle costs for recommended policies or initiatives, including pay-back costs
- Explore and make recommendations to reduce the pollution for the Town of Orono; and
- Work with surrounding communities to collaborate on regional energy savings and carbon reductions and emissions.

Our activity over the past year have focused on:

1. The Town is testing out two hybrid vehicles, one in the fire department and one in the police department, as part of the program to see if there are significant savings in fuel usage.

2. The new Orono Public Library was originally certified as a LEED Platinum building – one of a very few in Central and Northern Maine. The library has now been certified LEED Gold status.

3. The Orono-UMaine shuttle service has been operating for one academic school year. Surveys of ridership have shown this service to be a great success. Current analysis indicates that over 30,000 car trips between the UMaine campus and downtown Orono have

been diverted to bus ridership. COOL is liaising with the Shuttle Committee to see if there can be optimization of routes and times.

4. COOL helped start an association between the Business and Society class in the UMaine Business School and the Town of Orono. Students in the Business and Society class are taking part in a service learning project in collaboration with officials of the Town of Orono. The goals of the project are to help Orono move forward on reducing the town's carbon footprint as well as to achieve more cooperation towards sustainability amongst the town, the university, and the town merchants. The project includes: a Shuttle Bus ridership survey; a town building energy use baseline assessment; and Orono Village Association (OVA) research study. This study was completed and the data are currently being analyzed by Town officials in collaboration with COOL committee members.

5. Three upcoming projects that COOL is working on are encouraging the Town of Orono to join the Maine PACE program. Pace encourages residents to initiate energy-efficiency upgrades through loans linked to their property.

Secondly, we are working with the town on implementing Federal Stimulus funds in a project to upgrade all the lights in all municipal buildings.

The third project involves a collaboration between the Waste Water Treatment Plant, The University of Maine, and a local engineering firm to develop a system to recover heat from the water inflow. This heat would be used to warm the ambient air in the headworks portion of the treatment plant during winter months.

Respectfully submitted,

Farahad Dastoor
Committee Chair

SUSAN M. COLLINS
MAINE

413 DIRKSEN SENATE OFFICE BUILDING
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COMMITTEES:
HOMELAND SECURITY AND
GOVERNMENTAL AFFAIRS,
RANKING MEMBER
APPROPRIATIONS
ARMED SERVICES
SPECIAL COMMITTEE
ON AGING

January 14, 2011

Town of Orono
59 Main Street
Orono, ME 04473

Dear Town of Orono:

As the new session of Congress began, I was honored to become the longest, currently serving member of the U.S. Senate to have never missed a roll call vote. As the 111th Congress ended, I cast my 4,563rd consecutive vote. It is a privilege to represent you in Washington, D.C. and I appreciate this opportunity to share some of my recent work as we look forward to the opportunities and challenges that lie ahead in the 112th Congress.

Creating jobs and strengthening our economy remain our nation's most pressing challenges. Far too many families and individuals throughout Maine and our nation are still suffering from a sluggish economy and high unemployment. That is why it was so vital for Congress to extend the 2001 and 2003 tax relief laws. I strongly supported a two-year extension because allowing these laws to expire would have resulted in one of the largest tax increases in our nation's history, and job killing tax hikes could well have plunged our economy deeper into recession.

Last year, I spoke to small business owners throughout Maine who told me that a tax increase could result in a loss of jobs and threaten the viability of their businesses. It is good news that Congress passed the two-year extension of these tax relief laws before 2010 came to a close, providing more certainty to businesses and relief for all taxpayers.

After years of repeated but unsuccessful attempts by the Maine delegation to address the federal truck weights law, I authored a successful truck weights pilot program in 2009 that was in effect for one year. The pilot program permitted trucks weighing up to 100,000 pounds to travel on Maine's federal interstates, where these trucks belong, rather than being diverted to secondary roads, through small communities, downtown areas, and school zones. The benefits have been evident: improved safety, lower costs, reduced energy use, and reduced emissions. I was disappointed that the U.S. House of Representatives failed to take action either to extend the pilot program or to make it permanent. Making the truck weights program permanent will be one of my top priorities this year and will be the first bill I introduce in the new Congress.

The President signed into law a number of bills that I authored or coauthored. I was proud to join Senator Joe Lieberman in leading the effort to repeal the so-called "Don't Ask, Don't Tell" law that applied to our armed forces. This long-overdue repeal enables the U.S. to join 35 of our closest allies in welcoming the military service of any qualified individual who is willing and capable of serving our country.

My efforts to counter the smuggling of illegal drugs across the Canadian border into Maine, and vice versa, were advanced when the President signed the "Northern Border Counternarcotics Strategy Act." I was the lead Republican sponsor of this law, which requires the Office of National Drug Control Policy to develop a counternarcotics strategy similar to that of the Southwestern border in collaboration with our Canadian partners. The Senate Homeland Security Committee also conducted an extensive investigation into the Fort Hood terrorist attack. We will soon release a report with recommendations on how to reduce the possibility of such an attack in the future.

Former Senator Evan Bayh and I authored a new law that establishes a new Advisory Council to develop a national plan for combating Alzheimer's disease. For the first time, this law charges federal agencies to develop a strategy to advance efforts to fight this devastating disease, at no additional cost to taxpayers.

As far too many people know, Alzheimer's disease inflicts pain and hardship on families, and costs Medicare and Medicaid billions, yet our nation has been lacking a national strategy to focus on this disease.

Maine's natural resource industries are essential to our prosperity. Last October, along with other Delegation members, I testified at an International Trade Commission hearing that resulted in a ruling that Chinese and Indonesian paper companies had been engaging in illegal trade that is unfair to our domestic industry. During the debate on the Food Safety Modernization Act, I successfully advocated for an amendment, backed by Maine's small and organic farmers, to protect our small farms from excessive regulation.

In my ongoing efforts to save jobs in Maine, I succeeded in convincing the EPA to rework regulations known as "boiler MACT" in a manner that protects the environment and public health without jeopardizing jobs in the forest products industry. I also authored successful legislation to provide small contractors more time to comply with EPA lead-based paint regulations. The high fines for non-compliance would have put many small contractors in Maine out of business.

Working with the University of Maine, I helped advance the development of deep water, off-shore wind energy. Last summer, Energy Secretary Steven Chu visited UMaine at my request, which resulted in an announcement that the Department would dedicate \$20 million to develop and test deepwater offshore wind technologies. UMaine remains on the cutting edge of this work, which has the potential to create 15,000 jobs.

I secured funding for a number of important transportation projects in 2010. For example, following my request, U.S. Transportation Secretary Ray LaHood announced that the Department would award \$10.5 million for Maine's effort to save freight railroad service in Northern Maine, and \$20 million for the rehabilitation of the Memorial Bridge between Kittery and Portsmouth.

As a member of the Senate Armed Services Committee, I worked to ensure that our men and women in uniform have the resources and support they need to protect our freedom. In 2010, I supported efforts to improve health care and other services for our military personnel and veterans, and authored key provisions to strengthen our national defense by supporting the vital work at Bath Iron Works, the Portsmouth Naval Shipyard, Pratt & Whitney, the Maine Military Authority, and other Maine industries. Following my letter last year to the President's top budget official urging him to include increased funding for the DDG-51 program in next year's budget, Defense Secretary Gates recently announced that the Pentagon would seek an additional DDG-51 in its five-year budget.

The 112th Congress will bring extraordinary challenges as we work to improve the economy, lower the unemployment rate, seek ways to reduce federal spending to bring the federal debt under control, and debate a host of other important issues. I am grateful for the opportunity to serve Orono and Maine in the United States Senate. If ever I can be of assistance to you, please contact my Bangor Office at (207) 945-0417, or visit my website at <http://collins.senate.gov>. May 2011 be a good year for your family, your community, our state and our nation.

Sincerely,



Susan M. Collins
United States Senator

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Congress of the United States
House of Representatives
Washington, DC 20515

January 18, 2011

COMMITTEES:
VETERANS' AFFAIRS
SUBCOMMITTEE ON HEALTH
CHAIRMAN

TRANSPORTATION AND INFRASTRUCTURE
SUBCOMMITTEE ON HIGHWAYS AND TRANSIT
SUBCOMMITTEE ON RAILROAD, PIPELINES
AND HAZARDOUS MATERIALS
SUBCOMMITTEE ON ECONOMIC DEVELOPMENT,
PUBLIC BUILDINGS AND
EMERGENCY MANAGEMENT
SMALL BUSINESS
SUBCOMMITTEE ON RURAL AND URBAN
ENTREPRENEURSHIP
SUBCOMMITTEE ON FINANCE AND TAX

Dear Orono residents and friends,

Maine continues to face many challenges. As I travel across our state, I am inspired by stories of innovation and entrepreneurship, yet there is much more we need to do to improve our economy and create jobs.

That is why I am working so hard to improve our nation's trade policies and ensure that Mainers are competing on a level playing field. I was especially pleased that the International Trade Commission found in favor of U.S. paper manufacturers and their workers who filed a petition against Chinese and Indonesian companies that illegally dumped subsidized paper into our market. I worked hard to support this petition, and the tariffs that now apply to these imports will help keep Maine companies competitive and allow them to create and retain good paying jobs.

Our state is also making important strides in developing the types of jobs and economic opportunities that can only be done here in Maine. For example, when Eastport partnered with a U.S.-based company to act as an embarkation port for 500 dairy heifers heading to Turkey, congressional efforts were able to help cut through red tape and bureaucratic challenges. Moreover, the entire bipartisan congressional delegation has successfully urged the federal permitting agency to begin the process for a long-term certification of the Port of Eastport as a livestock exportation facility.

To that end, I cosponsored and helped pass into law last year the "America COMPETES Act," which will create jobs through innovative technology loan guarantees for small and mid-sized manufacturers. I was pleased that two amendments I offered also made it into the final bill ensuring that when implementing the bill federal agencies work together to prioritize the needs of small businesses and that those communities most hurt by our trade agreements will be given special consideration. There are too many small businesses that are struggling to survive, and we must listen to these independent owners when they tell us what they need to grow and create jobs.

However, my biggest commitment is to quality constituent services. Please do not hesitate to contact me at my Bangor office at 207-942-6935 or by emailing me through my website at www.house.gov/michaud. While on my website, I also encourage you to sign up for occasional e-mail updates on issues important to Mainers and to join me on Facebook or Twitter.

Thank you again for the opportunity to represent you in Congress.

With warmest regards,



Michael H. Michaud
Member of Congress

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Senate District 30

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Dear Friends,

This is my final term as your Senator in the Maine Legislature. I have had the privilege to meet many citizens over the last six years. I have been fortunate to interact with very dedicated, caring community members. I am pleased I have been able to assist many constituents resolving problems they have had with the state. Every session I have served as Senator of District 30 has been fraught with economic challenges which we have faced head on. I am grateful to represent this district which has many community members with the common goal and desire to improve our communities and strengthen our economy.

The 125th Legislature has started and we will have our work cut out for us. Once again we have extremely difficult choices to make as we cut costs and balance the state budget. Our state will be receiving less federal money this year which increases the difficulty of balancing the budget. It is my goal as your State Senator to work with my colleagues to tackle these decisions with care and thought and to minimize the pain. There is no question the cuts will be felt statewide.

As a path to prosperity for our state, high paying jobs require us to find ways to inspire our students of today to be ready with the Science, Technology, Engineering and Math (STEM) skills they will need in an ever-changing world. I am continuing my work on STEM education working with the LaPage administration to build on efforts already underway. We have the potential to bring additional focus on strengthening STEM disciplines throughout our school curriculum.

Hearing what you have to say is critical to me. I pledge to listen to your voices and do what is best for our towns and communities. I always welcome your opinion. Please do not hesitate to contact me if I may ever be of any assistance. I can be reached by phone locally at (207) 866-7359, or the State House, (207) 287-1515. If you prefer to write, please send to 55 Bennoch Road, Orono, Maine 04473, or 3 State House Station, Augusta, Maine 04333. Electronically, you may send an email to schneidersenate@gmail.com or sign up for legislative updates at www.mainesenate.org/schneider.

Best regards,



Senator Elizabeth M. Schneider

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